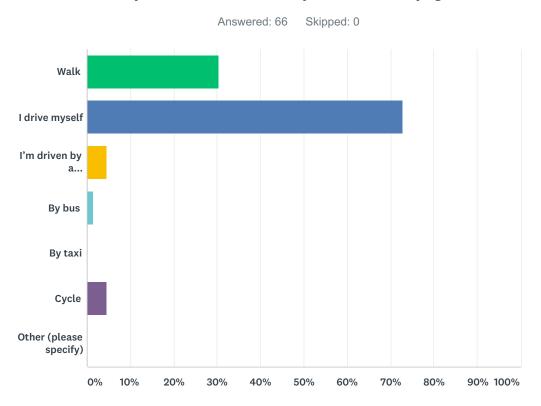
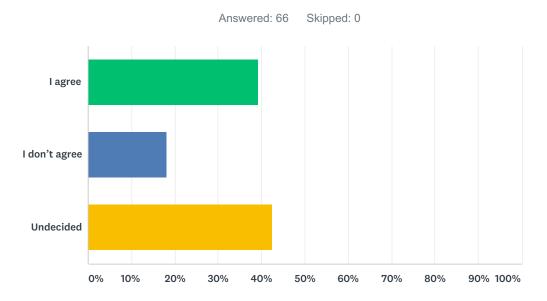
Q1 When you visit, how do you normally get there?



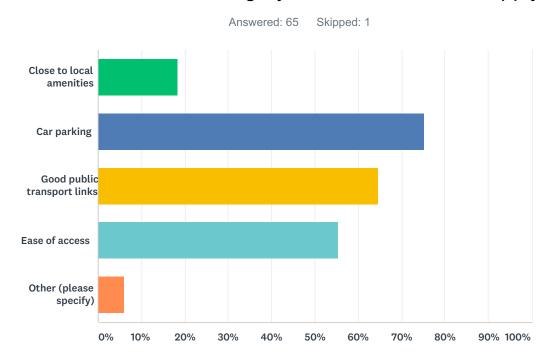
ANSWER CHOICES	RESPONSES	
Walk	30.30%	20
I drive myself	72.73%	48
I'm driven by a friend/community transport	4.55%	3
By bus	1.52%	1
By taxi	0.00%	0
Cycle	4.55%	3
Other (please specify)	0.00%	0
Total Respondents: 66		

Q2 Do you agree that a new purpose built surgery will benefit patients and staff?



ANSWER CHOICES	RESPONSES	
I agree	39.39%	26
I don't agree	18.18%	12
Undecided	42.42%	28
Total Respondents: 66		

Q3 What do you think are the most important to consider when looking for a site for the new surgery? Please tick all that apply.



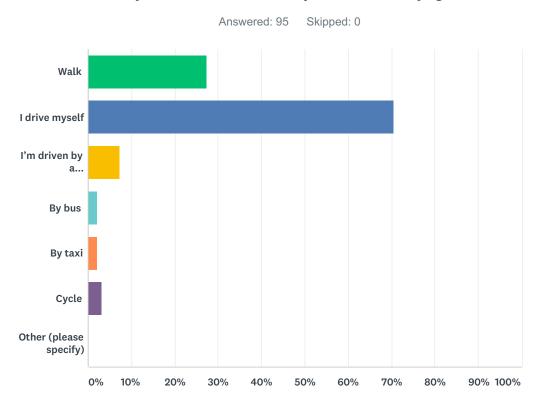
ANSWER CHOICES	RESPONSES	
Close to local amenities	18.46%	12
Car parking	75.38%	49
Good public transport links	64.62%	42
Ease of access	55.38%	36
Other (please specify)	6.15%	4
Total Respondents: 65		

Q4 Are there any other factors you think should be considered in the planning of a new surgery (please list)

Answered: 28 Skipped: 38

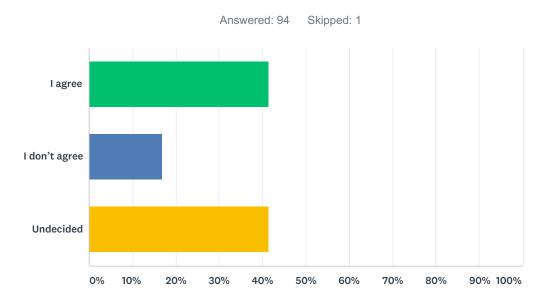
#	RESPONSES	DATE
1	Full compliment of services, x-rays etc.	3/14/2019 12:43 PM
2	Good wheelchair access and disabled parking.	3/14/2019 12:43 PM
3	X-rays, scans and ultrasound on site.	3/14/2019 12:42 PM
4	Central to Bicester. Blood testing, x-rays and scans on site.	3/14/2019 12:41 PM
5	Water urn and drink vending machines.	3/14/2019 12:40 PM
6	Worries about elderly and less able patients being able to get to and from the practice easily.	3/14/2019 12:38 PM
7	Elderly patients getting to the practice. Is Ambrosden Surgery remaining open?	3/14/2019 12:36 PM
8	Reduced waiting times for appointments.	3/14/2019 12:35 PM
9	Elderly people.	3/14/2019 12:34 PM
10	Elderly people.	3/14/2019 12:34 PM
11	Needs of the community.	3/14/2019 12:33 PM
12	Waiting times.	3/14/2019 12:33 PM
13	Appointment waiting times.	3/14/2019 12:32 PM
14	Within walking distance of town.	3/14/2019 12:31 PM
15	Ensure enough capacity.	3/14/2019 12:29 PM
16	Site capacity staffing.	3/14/2019 12:28 PM
17	Totally against a move.	3/14/2019 12:24 PM
18	Enough doctors and nurses for patients so that appointments are easier.	3/14/2019 12:24 PM
19	Big enough and with sufficient staff to service the area that the surgery looks after.	3/14/2019 12:23 PM
20	More in-house testing.	3/14/2019 12:21 PM
21	Onsite pharmacy.	3/14/2019 12:20 PM
22	Please do not close Ambrosden Surgery.	3/14/2019 12:18 PM
23	Triage area. Enough doctors rooms to cover demands so that we can get appointments when needed.	3/14/2019 12:17 PM
24	Concentration = Congestion.	3/14/2019 12:16 PM
25	Making sure non-car drivers can get there easily.	3/14/2019 12:14 PM
26	More appointments available.	3/14/2019 12:11 PM
27	Good waiting room facilities.	3/14/2019 12:09 PM
28	Should be within a 5 to 10 minute walk for appointments.	3/14/2019 12:08 PM

Q1 When you visit, how do you normally get there?



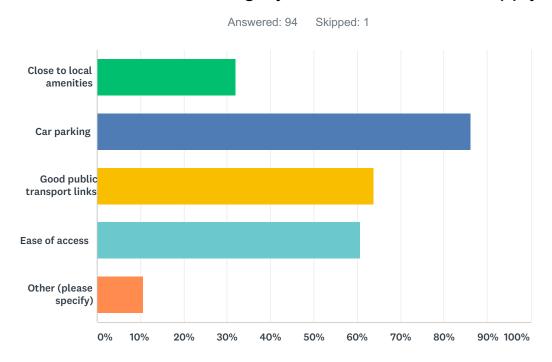
ANSWER CHOICES	RESPONSES	
Walk	27.37%	26
I drive myself	70.53%	67
I'm driven by a friend/community transport	7.37%	7
By bus	2.11%	2
By taxi	2.11%	2
Cycle	3.16%	3
Other (please specify)	0.00%	0
Total Respondents: 95		

Q2 Do you agree that a new purpose built surgery will benefit patients and staff?



ANSWER CHOICES	RESPONSES	
I agree	41.49%	39
I don't agree	17.02%	16
Undecided	41.49%	39
Total Respondents: 94		

Q3 What do you think are the most important to consider when looking for a site for the new surgery? Please tick all that apply.



ANSWER CHOICES	RESPONSES	
Close to local amenities	31.91%	30
Car parking	86.17%	81
Good public transport links	63.83%	60
Ease of access	60.64%	57
Other (please specify)	10.64%	10
Total Respondents: 94		

Q4 Are there any other factors you think should be considered in the planning of a new surgery (please list)

Answered: 43 Skipped: 52

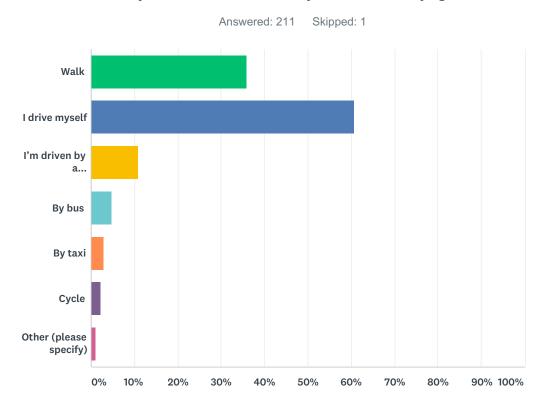
#	RESPONSES	DATE
1	Is it necessary as Victoria House already functions well?	3/14/2019 11:28 AM
2	Reducing waiting times for appointments.	3/14/2019 11:24 AM
3	People who live in villages. Waiting times. Easy access to your own doctor.	3/14/2019 11:22 AM
4	Easy patient access.	3/14/2019 11:21 AM
5	Ease of contact especially by phone at peak times. One central facilities may not be the preferred option for all patients given the size of Bicester.	3/14/2019 11:19 AM
6	No requirement to cross the London Road level crossing.	3/14/2019 11:18 AM
7	Easy of booking appointments online. Pharmacy for all.	3/14/2019 11:15 AM
8	How the locations will impact on patients who will have to reply on public transport as a result of a move.	3/14/2019 11:14 AM
9	For people in villages there must be parking to allow them to drive there.	3/14/2019 11:12 AM
10	Possibility of late night or weekend appointments, especially for people commuting to work.	3/14/2019 11:10 AM
11	No chaotic parking like at Bicester Health Centre.	3/14/2019 11:08 AM
12	How will non-drivers/elderly get to the new centre?	3/14/2019 11:07 AM
13	A community hub with a coffee shop. More appointments, more staff, bring more services together e.g. DNS, HVS, SN, physio, councelling etc.	3/14/2019 11:06 AM
14	I will now not be able to walk but will need to drive in Bicester - which is "a healthy eco environment'.	3/14/2019 11:04 AM
15	Available appointments out of hours. Big enough parking area and regular transport links. Wide range of clinics that mean less need for travel into Oxford.	3/14/2019 11:01 AM
16	Location not to close to other ones.	3/14/2019 10:58 AM
17	Bure Park surgery closed and hasn't been replaced.	3/14/2019 10:58 AM
18	Integration with social care services.	3/14/2019 10:57 AM
19	Patient care is foremost.	3/14/2019 10:55 AM
20	Patient privacy at Reception.	3/14/2019 10:54 AM
21	Facilities and capacity.	3/14/2019 10:54 AM
22	Easy appointments, late nights and weekends. Offer more services within the practice.	3/14/2019 10:53 AM
23	The two surgeries should be separate. More GPs so routine appointments are quicker.	3/14/2019 10:52 AM
24	Range of treatments, physio etc.	3/14/2019 10:50 AM
25	A pharmacy for everyone regardless of residency. Multi-faceted to include minor surgery. Full time GPs so I can see the same doctor.	3/14/2019 10:49 AM
26	Will it make any difference to the waiting times to see a doctor. Three weeks is too long.	3/14/2019 10:44 AM
27	We'd not like to travel too far from our home.	3/14/2019 10:43 AM
28	Improved waiting times for regular appointments.	3/14/2019 10:43 AM
29	Lifts and ramps.	3/14/2019 10:40 AM
30	Sufficient space for a range of health care. services, for example, scans.	3/14/2019 10:40 AM

Change Questionnaires for Victoria House Surgery Patients

SurveyMonkey

31	Ease of access for. disabled people not living near surgery	3/14/2019 10:39 AM
32	Being able to see the same GP most of the time	3/14/2019 10:38 AM
33	Number of doctors should be proportional to increasing size of population	3/14/2019 10:36 AM
34	Do not lose the personal touch. Easy access for all.	3/14/2019 10:35 AM
35	Please consider patients who do not drive	3/14/2019 10:32 AM
36	Ten minutes isn't always sufficient time to see a doctor.	3/14/2019 10:31 AM
37	Consideration of those who are less mobile and struggle to travel to the surgery	3/14/2019 10:30 AM
38	Central to Bicester	3/14/2019 10:27 AM
39	Making sure that waiting times are not increased by expansion and extra patients	3/14/2019 10:25 AM
40	Opportunities for minor surgery	3/14/2019 10:25 AM
41	North Bicester shouldn't be without a surgery. I had no information until I came to the surgery. Concerns for old people.	3/14/2019 10:20 AM
42	Car parking	3/14/2019 10:18 AM
43	Site location, good transport links, car parking facilities, within 1 mile walking distance, on main bus route.	3/13/2019 5:13 PM

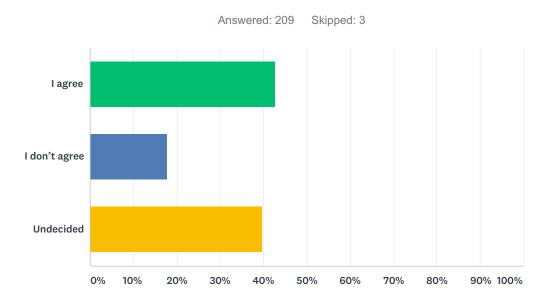
Q1 When you visit, how do you normally get there?



ANSWER CHOICES	RESPONSES	
Walk	36.02%	76
I drive myself	60.66%	128
I'm driven by a friend/community transport	10.90%	23
By bus	4.74%	10
By taxi	2.84%	6
Cycle	2.37%	5
Other (please specify)	0.95%	2
Total Respondents: 211		

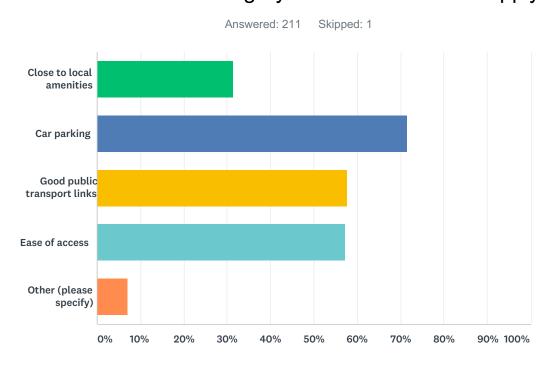
#	OTHER (PLEASE SPECIFY)	DATE
1	Own mobility car.	3/28/2019 6:53 PM
2	Run	3/28/2019 6:43 PM

Q2 Do you agree that a new purpose built surgery will benefit patients and staff?



ANSWER CHOICES	RESPONSES	
I agree	42.58%	89
I don't agree	17.70%	37
Undecided	39.71%	83
Total Respondents: 209		

Q3 What do you think are the most important to consider when looking for a site for the new surgery? Please tick all that apply.



ANSWER CHOICES	RESPONSES	
Close to local amenities	31.28%	66
Car parking	71.56%	151
Good public transport links	57.82%	122
Ease of access	57.35%	121
Other (please specify)	7.11%	15
Total Respondents: 211		

#	OTHER (PLEASE SPECIFY)	DATE
1	A good health centre.	3/30/2019 3:46 PM
2	Walking distance from town.	3/30/2019 3:39 PM
3	Public opinion.	3/30/2019 3:37 PM
4	Within reasonable walking distance.	3/30/2019 3:36 PM
5	Town centre.	3/30/2019 3:31 PM
6	Equidistant from current venue.	3/30/2019 3:30 PM
7	Walkable.	3/30/2019 3:27 PM
8	Ease of access for elderly people without cars,	3/30/2019 3:26 PM
9	Keeping jobs already held in all surgeries.	3/30/2019 3:23 PM
10	On site pharmacy.	3/30/2019 3:22 PM
11	Walking distance.	3/30/2019 3:15 PM
12	Close to a pharmacy.	3/28/2019 7:15 PM

Change Questionnaires for Montgomery-House Patients

SurveyMonkey

13	Travelling distance.	3/28/2019 6:51 PM
14	Where it is (near my house)	3/28/2019 6:47 PM
15	Walking distance.	3/28/2019 6:15 PM

Q4 Are there any other factors you think should be considered in the planning of a new surgery (please list)

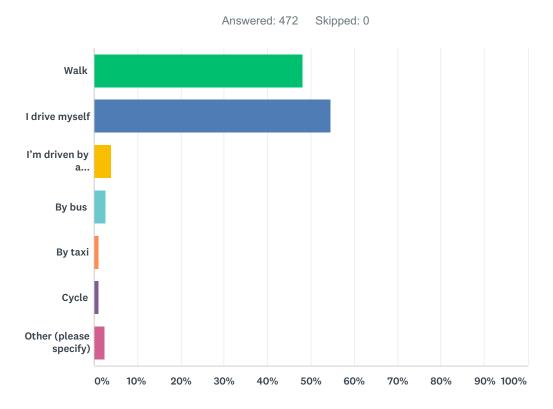
Answered: 97 Skipped: 115

#	RESPONSES	DATE
1	Waiting times need to be managed. Reduce time spent for available appointments.	3/30/2019 3:49 PM
2	Good timeframe to see doctors.	3/30/2019 3:48 PM
3	Room to grow. Bright waiting areas.	3/30/2019 3:47 PM
4	One that works with a full doctors staff. Shorter waiting times.	3/30/2019 3:46 PM
5	Parking is a real issue at other surgeries in Bicester - this is why we moved to Montgomery-House.	3/30/2019 3:45 PM
6	More staff.	3/30/2019 3:43 PM
7	More late nights for people working outside of the area.	3/30/2019 3:43 PM
8	Don't plan too big as patient care is always first to suffer and waiting times are already too long.	3/30/2019 3:41 PM
9	Seating in entrance way.	3/30/2019 3:40 PM
10	If out of town a shuttle bus be provided frequently should I be unable to walk or drive in the future.	3/30/2019 3:39 PM
11	So many patients are elderly and an out of town surgery would not be helpful.	3/30/2019 3:38 PM
12	A new surgery will not guarantee new doctors. There is a GP shortage.	3/30/2019 3:37 PM
13	Montgomery-House is very central yet parking is dreadful. This needs addressing.	3/30/2019 3:36 PM
14	More GPs that can cope with the demand.	3/30/2019 3:34 PM
15	Travel to and from.	3/30/2019 3:33 PM
16	Easy to get to for older people and those with children. Kingsmere is just too far out and not good enough transport links.	3/30/2019 3:31 PM
17	Waiting for appointments.	3/30/2019 3:30 PM
18	Unsure of rationale. Will maybe improve services but unsure. Need further information.	3/30/2019 3:30 PM
19	Those patients who do not have access to cars and transport.	3/30/2019 3:27 PM
20	To be able to get there quickly without having to get a taxi.	3/30/2019 3:27 PM
21	Too many patients.	3/30/2019 3:25 PM
22	Ease of access to services is most important. Range of services on offer.	3/30/2019 3:24 PM
23	Too many to mention.	3/30/2019 3:23 PM
24	Possibly offering wider services, especially with the hospitals so far away and the nearest minor injuries unit is in Witney.	3/30/2019 3:22 PM
25	Clearer layout. Clearer names of places, e.g. Reception and not Patient Services.	3/30/2019 3:20 PM
26	Easy access and to get an appointment without having to wait a long time.	3/30/2019 3:19 PM
27	More doctors for speed of appointments.	3/30/2019 3:18 PM
28	A sit and wait emergency appointment option.	3/30/2019 3:17 PM
29	Location should be as near to town centre as possible.	3/30/2019 3:17 PM
30	How many patients are registered as it takes weeks to get an appointment normally.	3/30/2019 3:16 PM
31	Easy access is the most important factor.	3/30/2019 3:15 PM
32	Car parking.	3/30/2019 3:14 PM

33	How to get to a surgery as a lot of people do not drive.	3/30/2019 3:13 PM
34	More doctors.	3/30/2019 3:13 PM
35	A big enough car park to accomodate everyone using the surgery.	3/30/2019 3:12 PM
36	Bicester Town should be central for surgeries. Where we are is ideal but things will change I suppose.	3/30/2019 3:11 PM
37	Same as Montgomery-House but more doctors. Less waiting time, more car parking.	3/30/2019 3:10 PM
38	Waiting times/ will it mean less medical staff available as getting an appointment is difficult now. Concerned for elderly if can't make the journey. Parking is a problem now also.	3/30/2019 3:09 PM
39	Just making sure there are enough parking spaces and that appointments are on time.	3/30/2019 3:07 PM
40	More disabled spaces.	3/30/2019 3:05 PM
41	Walking distance for those who can't drive.	3/30/2019 3:04 PM
42	Largeness often implies anonymity. Family-feel is very important in patient care.	3/30/2019 3:03 PM
43	People with no transport. Walking to surgery is healthier than cars. Proximity to hospital.	3/30/2019 3:01 PM
44	Better communication with patients and less aggressive letters.	3/30/2019 3:00 PM
45	This surgery is lovely.	3/30/2019 2:56 PM
46	Encourage walking, cycling, use of public transport. Leave the car at home.	3/30/2019 2:54 PM
47	Help for those who live near and now will need public transport where there isn't any.	3/30/2019 2:53 PM
48	The elderly.	3/30/2019 2:53 PM
49	Patients' Helpline.	3/30/2019 2:51 PM
50	More doctors and easier to make an appointment.	3/30/2019 2:51 PM
51	Environmental impact.	3/28/2019 7:15 PM
52	Making sure our existing doctors will move with us as we like to be seen by our own doctors.	3/28/2019 7:15 PM
53	When in a caring role relationships between patients and staff should be built. I worry that this will not be the case in this large surgery, that it will be a faceless, nameless machine. I do accept that you will probably be able to offer more services but I am not convinced that such a large surgery can offer such a good relationship.	3/28/2019 7:13 PM
54	Don't waste money on a new surgery if it won't increase surgery/treatment rooms. Increase in capacity is vital.	3/28/2019 7:10 PM
55	Mainly car parking.	3/28/2019 7:07 PM
56	Opening hours - late appointments - weekends for people that work.	3/28/2019 7:07 PM
57	Continuity of existing first class patient care.	3/28/2019 7:06 PM
58	Open all hours, more facilities instead of having to go the JR or Horton. For example, Consultants holding weekly appointments at the surgery.	3/28/2019 7:03 PM
59	Access for elders, mums and workers who can't come during the day.	3/28/2019 7:02 PM
60	Pharmacy, parking, disabled friendly, bus route close to surgery.	3/28/2019 7:02 PM
61	Enough space to enable other facilities and save trips to the JR or Horton.	3/28/2019 7:00 PM
62	Environment issues e.g.flora and fauna. Opening hours. Physio, OT, minor injuries, minor surgery, health promotion activities.	3/28/2019 6:59 PM
63	Other services so no need to go to Banbury or Oxford.	3/28/2019 6:57 PM
64	Parking, how long it takes to see a doctor, amount of doctors in the surgery.	3/28/2019 6:56 PM
65	Car parking, waiting times, bus routes.	3/28/2019 6:55 PM
66	Practicality. A lot of people like myself walk to the surgery. If it is located out of town many will have	3/28/2019 6:55 PM
	difficulty getting there.	

68	I think it should remain in the town centre where residents and the elderly can walk to it.	3/28/2019 6:52 PM
69	Continuity of care, your own allocated GP.	3/28/2019 6:51 PM
70	Enough parking is a must.	3/28/2019 6:50 PM
71	Drop in to see a health visitor for baby matters.	3/28/2019 6:49 PM
72	Not putting all surgeries under one.	3/28/2019 6:47 PM
73	Late surgeries.	3/28/2019 6:46 PM
74	Centralise location and offer more services on site i.e.scanning.	3/28/2019 6:45 PM
75	Having shorter times to see doctors. Difficult to see any doctor within a week.	3/28/2019 6:44 PM
76	Could the money be better spent.	3/28/2019 6:38 PM
77	Bus route.	3/28/2019 6:37 PM
78	Good bike parking.	3/28/2019 6:37 PM
79	Difficulties for patients living near Montgomery-House to get to the new proposed sites.	3/28/2019 6:35 PM
80	Montgomery-House is a lovely surgery and well run. It would be a shame if it was moved.	3/28/2019 6:34 PM
81	An evening surgery in the midweek.	3/28/2019 6:32 PM
82	Bus route.	3/28/2019 6:31 PM
83	On bus route/walking distance.	3/28/2019 6:31 PM
84	Consideration to people that live nearby.	3/28/2019 6:30 PM
85	Enough staff so people don't have to wait 3-4 weeks for a doctor's appointment.	3/28/2019 6:28 PM
86	Parking and public transport.	3/28/2019 6:25 PM
87	Plenty of appointment slots.	3/28/2019 6:24 PM
88	Triage system with duty GP and nurses to treat and assess minor ailments/treatments.	3/28/2019 6:23 PM
89	Stay with same GP.	3/28/2019 6:23 PM
90	Consider people that can't drive that live local.	3/28/2019 6:22 PM
91	Wide spaces for parents and children parking. Walking distance. Play area for kids inside surgery.	3/28/2019 6:21 PM
92	Distance to other surgeries.	3/28/2019 6:19 PM
93	Access for elderly that depend on a surgery being easily accessible.	3/28/2019 6:18 PM
94	The problems of the old and infirm in getting to the surgery.	3/28/2019 6:17 PM
95	Older people need a surgery in town they can walk to.	3/28/2019 6:17 PM
96	Regular bus needed. Saturday services.	3/28/2019 6:16 PM
97	Big enough to accomodate demand.	3/28/2019 6:14 PM

Q1 When you visit the existing surgery how do you normally get there?



ANSWER CHOICES	RESPONSES	
Walk	48.09%	227
I drive myself	54.66%	258
I'm driven by a friend/community transport	4.03%	19
By bus	2.75%	13
By taxi	1.06%	5
Cycle	1.06%	5
Other (please specify)	2.54%	12
Total Respondents: 472		

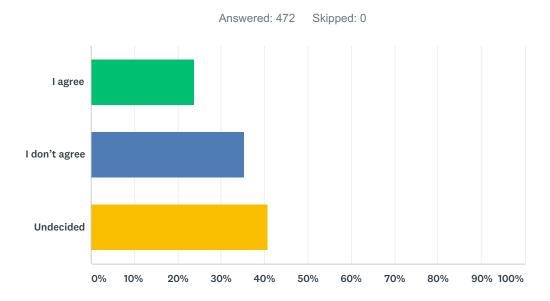
#	OTHER (PLEASE SPECIFY)	DATE
1	My husband drives me usually. I could just about walk to the surgery if I was well enough.	3/22/2019 3:21 PM
2	Ability or not to travel further than immediate local facility	3/21/2019 1:18 AM
3	My mum!	3/20/2019 10:52 PM
4	But not to make attending more stressful.	3/20/2019 4:53 PM
5	Depends which surgery I'm visiting	3/20/2019 3:47 PM
6	Used to walk but have now moved so will probably have to drive	3/20/2019 3:06 PM
7	Mobility Scooter	3/20/2019 12:32 PM
8	Both	3/20/2019 11:22 AM
9	I only drive if I have to come straight from work, otherwise I would walk or cycle	3/20/2019 10:03 AM

Future primary care provision for Bicester

SurveyMonkey

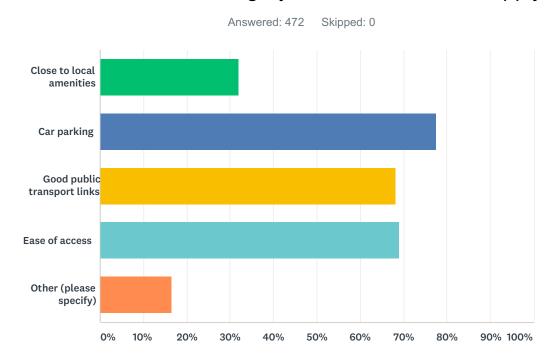
10	Mobility scooter	3/20/2019 9:51 AM
11	Sometimes cycling	3/20/2019 9:17 AM
12	I drive because there are limited hours at Ambrosden which is in walking distance. I feel bound to leave those appointments for those who can't drive. When I couldn't drive being able to walk was a godsend.	3/20/2019 8:24 AM

Q2 Do you agree that a new purpose built surgery will benefit patients and staff?



ANSWER CHOICES	RESPONSES	
I agree	23.94%	113
I don't agree	35.38%	167
Undecided	40.89%	193
Total Respondents: 472		

Q3 What do you think are the most important to consider when looking for a site for the new surgery? Please tick all that apply.



ANSWER CHOICES	RESPONSES	
Close to local amenities	31.99%	151
Car parking	77.54%	366
Good public transport links	68.22%	322
Ease of access	69.07%	326
Other (please specify)	16.53%	78
Total Respondents: 472		

#	OTHER (PLEASE SPECIFY)	DATE
1	Close to a pharmacy.	3/26/2019 4:22 PM
2	Allows for growth and improvements over time as the area continues to develop	3/25/2019 9:25 AM
3	A chemist nearby.	3/24/2019 11:03 PM
4	Central. Not on one side of town.	3/24/2019 10:11 PM
5	All of the above are essential to help the different demographics involved	3/24/2019 8:03 PM
6	Not taking anymore wildlife/green space. Use previously built on land!	3/24/2019 3:21 PM
7	Near pharmacy	3/23/2019 9:14 AM
8	I can walk there please less than fifteen mins walk	3/22/2019 9:42 PM
9	All the above	3/22/2019 3:21 PM
10	Close to patients	3/22/2019 3:18 PM
11	All the above.	3/21/2019 5:59 PM
12	Patients from surrounding villages being able to get there.	3/21/2019 5:23 PM

13	Langford GP surgery caters for so many of the surrounding villages and langford village itself. It would be a shame for everyone to lose a GP this side of town. I'm against the idear of battling through bicester town/ bicester village traffic in a car on a regular basic feeling ill kids in tow to get to my "local" GP. Bicester is expanding all sides and we still need a surgery langford village side of town to cater for all of now and the future. Kingsmere estate is already so stressful to navigate close to coker close anyway! It is also so cramped & so confusing to get around making it stressful to travel through even when your feeling well! Parking too is a joke and roads not wide enough. We are a aging population and I'm saying this in my 30's. Graven Hill is my favoured site out of the two. Gaveway Drive is another suggestion for good location with ease of access too. Just off the ring road with close footpath links into town/longfields too. Pubic transport links are being cut everywhere so this isnt something that is a must.	3/21/2019 2:37 PM
14	Close to a pharmacy	3/21/2019 1:03 PM
15	If the surgery is going to be moved from Langford it needs to be as close as possible and with access for everyone as many dont drive, I have MS so on a bad day would find going too far challenging. Also needs to have room for pushchairs in the waiting room	3/21/2019 11:24 AM
16	Able to walk there	3/21/2019 8:46 AM
17	Close to Bicester town centre.	3/21/2019 5:58 AM
18	As above	3/21/2019 1:18 AM
19	Chemist attached to surgery	3/21/2019 12:07 AM
20	Meet the access needs of vulnerable groups such as the elderly and those who can not drive	3/20/2019 11:22 PM
21	Big space and area and lots of parking	3/20/2019 10:52 PM
22	Large number of doctors to reduce waiting times	3/20/2019 10:38 PM
23	Chemist	3/20/2019 10:31 PM
24	Nearby Langford village (in a short walking distance)	3/20/2019 10:22 PM
25	Free parking and plenty of spaces	3/20/2019 9:41 PM
26	Surgeries within their communities.	3/20/2019 9:05 PM
27	Adequate sized practice relative to number of patients.	3/20/2019 8:10 PM
28	Near a pharmacy	3/20/2019 7:46 PM
29	Thinking about the young, elderly and the slow walkers; No main roads or roundabout to cross, no footbridges or subways.	3/20/2019 7:46 PM
30	Good car parking.	3/20/2019 7:36 PM
31	Close to patients houses, especially for the elderly and with young children	3/20/2019 7:10 PM
32	In a world where we are trying to get people out of there cars and keeping fit- moving out of town seems unacceptable	3/20/2019 6:57 PM
33	In the town centre	3/20/2019 6:47 PM
34	Not making it harder for patients by making them go further than they have to now!	3/20/2019 6:32 PM
35	For me, the location is not an issue. For the elderly and people who don't drive, a surgery on the edge if town seems unhelpful.	3/20/2019 5:57 PM
36	Not waiting over a week to get appointments	3/20/2019 5:26 PM
37	That those of us without transport can walk to it easily. That those with mobility issues can reach it easily, with no more than a 15 min walk. There are no local buses from new langford, so public transport will be an issue for those without transport. Plus buses running around Bicester are infrequent. Can't have public transport that runs hourly only.	3/20/2019 5:24 PM
38	Proximity to patients, and a dispensing chemists.	3/20/2019 5:13 PM
39	Easy to walk to for Langford Village residents.	3/20/2019 5:11 PM
40	Distance to travel, the possibility for further expansion if needed in future, cost effectiveness.	3/20/2019 4:26 PM
41	Local not out of town	3/20/2019 4:09 PM

	•	•
42	Please consider elderly patients getting there	3/20/2019 2:34 PM
13	Close to patients	3/20/2019 2:17 PM
14	Appointment availability	3/20/2019 2:13 PM
45	New hubs would need to be fairly distributed around the town, and not concentrated in one area. Access and facilities for cyclists (as well as pedestrians) should also be prioritised to discourage extra road traffic.	3/20/2019 1:55 PM
46	Free parking	3/20/2019 1:55 PM
47	Ease of access for patients. Many people don't have access to transport and everything is currently being put on the side of Bicester where traffic is at its worst. It's hard enough for some people to access Victoria House from Langford and vice versa. I saw an elderly man at VH with sticks cancelling his diabetic appt at LV as he couldn't get there after his appt was moved. For some it's a choice of taxi to doctor or food. Local availability is very important for many, whether old, poor, with young babies or unable to drive.	3/20/2019 1:47 PM
48	My own opinion it that the Kingsmere site would be a better option, public transport already runs thru the estate and is close to other amenties	3/20/2019 1:13 PM
49	Equilateral distance for all patients attending	3/20/2019 1:09 PM
50	Close to the current location	3/20/2019 1:06 PM
51	People r happy with there GP and don't want to see a different one each time	3/20/2019 1:02 PM
52	Near a chemist or have a chemist within	3/20/2019 12:58 PM
53	More disabled parking	3/20/2019 12:44 PM
54	Close to my home. My Mobility Scooter is no alowed on public transpot	3/20/2019 12:32 PM
55	Access for elderly and disabled via accessible (free) transport.	3/20/2019 12:13 PM
56	Need to concider the ease of people that walk or use mobility scooters that are to big for a bus to get to not everyone can afford a bus or a taxi to it	3/20/2019 11:41 AM
57	Location for existing Patient!	3/20/2019 11:36 AM
58	Car parking.	3/20/2019 11:30 AM
59	Within walking distance	3/20/2019 11:27 AM
60	Close to pharmacy, centrally located to a community. People want/need reassurance when visiting a doctor for a potentially life changing process to start and this comes not only from the health care professionals but also their familiar surroundings.	3/20/2019 11:05 AM
61	Depending where it is built, could it be a problem for patients to park when Bicester Village is busy?	3/20/2019 10:45 AM
62	All of the above!	3/20/2019 10:32 AM
63	Needs to have a big enough free car park - without the ticketing issues currently seen at the Bicester Health Centre site.	3/20/2019 10:22 AM
64	A	3/20/2019 10:13 AM
65	Not in close proximity to other surgeries	3/20/2019 10:11 AM
66	Pedestrian safety	3/20/2019 10:05 AM
67	not moving, but concentrating on re-building the existing surgeries good name	3/20/2019 10:03 AM
68	A suitable site for all your elderly patients in Langford who don't drive to be able walk to.	3/20/2019 10:00 AM
69	Local to the vast majority of people it will serve.	3/20/2019 9:54 AM
70	Staying where it is now!	3/20/2019 9:51 AM
71	People should be able to walk there easily without having to drive or take public transport when feeling ill	3/20/2019 9:50 AM
72	Would like Montgomery house to stay where it is now	3/20/2019 9:41 AM
73	Chemist nearby.	3/20/2019 9:32 AM

Future primary care provision for Bicester

SurveyMonkey

74	Transport links for people who do not drive and close proximity to a chemist	3/20/2019 9:14 AM
75	That there are enough Drs and you don't have to wait 3 weeks for an appointment	3/20/2019 8:45 AM
76	Access for those that dont drive is essential	3/20/2019 8:24 AM
77	Close to a pharmacy	3/20/2019 7:43 AM
78	On the edge of town	3/20/2019 12:08 AM

Q4 Are there any other factors you think should be considered in the planning of a new surgery (please list)

Answered: 271 Skipped: 201

#	RESPONSES	DATE
1	The treatments that will be offered. My son had an operation on his hand and after had to travel to oxford for physio it would be great if these kind of treatments were offered in Bicester. Also sexual health clinic, it is to my understanding there is a limited service at the current clinic. It would be good to expand in this area as well. Pregnancy check ups and scans would be a great additional service it would mean mums to be would not have to travel so far to receive this treatment especially if they suffered gestational diabetes it would be great to be able to have your check ups locally. I suffered from this and it was a struggle with parking to visit the JR for my check ups.	4/10/2019 11:30 AM
2	That all people can get to know it, transport available to it, enough parking, accessible to all, plenty of appointment availability and a near by pharmacy.	3/29/2019 9:31 AM
3	Be central to to where patients live.	3/27/2019 10:54 PM
4	COMMIUNICATION and FEEDBACK. Whilst I can see a new, better surgery is needed, this change will be a significant change, a negative change, for large numbers of people (patients) in our community, many of whom will not / cannot respond to an online survey. I would urge that those making decisions think carefully about how information is communicated and received. HOUSE CALLS for those who will struggle to get to a new surgery due to the cost of transport.	3/26/2019 4:22 PM
5	Proximity to a pharmacist, for those with mobility issues. Appreciation that not all patients are IT literate/have access to a computer. A friendly waiting environment - unlike the one at Victoria surgery!	3/26/2019 3:05 PM
6	A SECTION DEDICATED TO MENTAL HEALTH TREATMENT	3/26/2019 12:27 PM
7	Make it easy for people to get there - especially those who are less mobile and have to rely on public transport	3/26/2019 12:25 PM
8	Availability of tests, procedures on site, e.g. scans, mammograms, blood tests, X-rays, minor surgical procedures. The less I have to travel to JR or Churchill the better.	3/25/2019 9:25 AM
9	toilet facilities for patients that you don't need to queue at reception to ask to use it.	3/25/2019 7:50 AM
10	Building it more centrally rather than for the convenience of those living on the newest estates.	3/24/2019 11:03 PM
11	Getting to the surgery on time. If you live in North Bicester, getting to the south of town will be tricky due to London Road rail crossing, Bicester Village traffic, etc. The same applies if a site in North Bicester is chosen	3/24/2019 10:11 PM
12	Will this mean shorter waiting times for appointments?	3/24/2019 9:50 PM
13	A&E services including out of hours seeing as these are not provided in the 'community hospital'.	3/24/2019 8:09 PM
14	Being able to be seen by doctors that know you and your medical history, not having a different doctor every time.	3/24/2019 5:37 PM
15	It should be easily accessed to people who can't/don't drive. Pensioners/disabled/people with young children. An area to occupy the children while they wait for appointments. More toilets.	3/24/2019 4:48 PM
16	increased services. Teaching area to be used for group consultation and courses. Bigger or seperated waiting areas, More receptionists. Reduced waiting times for routine appts.	3/24/2019 4:08 PM
17	Keep the surgeries friendly, not to large as this is un nerving to already worried patients.	3/24/2019 3:21 PM
18	Recruitment of additional staff to meet the local demand/reduce waiting times for appointments. Have more flexible opening times.	3/24/2019 12:35 PM
19	You should consider the chaos and disruption caused to both new and existing patients and the months of poor service your provided when Bure Park closed and you took on their patients and then merged with Langford soon after	3/24/2019 7:10 AM

20	To make sure there are enough drs so the 6 week wait for routine appointment are not necessary Also make sure that it's accessible for everyone to get to as not everyone drives and would have in the past choose surgery's near to there homes I	3/23/2019 11:51 PM
21	Transport to get to surgery for old and frail people, easy access for disabled no lifts to other floors most old people are frightened to use these	3/23/2019 9:14 AM
22	Not having to wait a month for an appointment.	3/22/2019 11:33 PM
23	Yes locality to users	3/22/2019 9:42 PM
24	Ambrosden residents; for those who don't drive and have small children so would be difficult using public transport to transport an ill child, possibly with other siblings in tow.	3/22/2019 6:10 PM
25	That there is enough parking for all of your staff and patients to be able to park and that the surgery is easy to get to either by walking or a regular public transport. Perhaps there could be ability to rent a small space for groups to attend such as small parenting groups (not toddlers groups etc) Maybe there could be a way of talking to the reception staff in private so you don't need to broadcast what you are booking your appointment for to the whole waiting room if you don't want to. That you have a sufficient amount of staff to deal with the volume of patients you will have, it's already quite difficult to get a non emergency appointment.	3/22/2019 5:43 PM
26	It must have good parking facilities and the local small transport bus linking homes to the surgery would help.	3/22/2019 3:21 PM
27	Keep on the same site	3/22/2019 3:18 PM
28	There's nothing on this survey about patient waiting times being reduced??	3/22/2019 2:59 PM
29	How to keep everything friendly and personal for patients as it will obviously be processing far larger numbers of people. Access to telephone / email/ messaging consultation when you just want to ask a question or are not sure whether you should see a doctor. Efficient phone system so that you can get through quickly.	3/22/2019 1:28 PM
30	Ensure that patients waiting can hear when being called through as when the waiting room is busy it is difficult to hear.	3/22/2019 12:25 PM
31	Access for elderly /non drivers Public transport essential	3/22/2019 10:31 AM
32	Location is key but if or if town would allow for a bigger building to offer more services that reduce load of hospitals.	3/22/2019 12:48 AM
33	Transport for those that need it. And lots of parking.	3/21/2019 11:04 PM
34	How much of the town can walk to it. If it is on the edge of town then most of town will not walk. This puts more cars on roads and isolates those who do not drive.	3/21/2019 10:27 PM
35	Absolutely plenty of parking spaces. Lack of parking is why I walk to the surgery currently. Plenty of parking is most important as when you are not feeling well the last thing you want to worry about is where to park!	3/21/2019 8:46 PM
36	I don't drive so for me it's vital to be within walking distance. I would hate to see the Langford surgery closed.	3/21/2019 8:44 PM
37	Sufficent capacity to cope with the number of registered customers/patients. A booking process that enables you to book an appointment in less than a week Reasonable travel time - less than 10 minutes and with the boundaries of Bicester If i can walk do to the location it must have sufficient free parking.	3/21/2019 8:03 PM
38	A new surgery should be easily accessible to all especially the older people in our community who perhaps don't drive	3/21/2019 7:30 PM
39	Easy walking distance for majority of patients.	3/21/2019 6:44 PM
40	Big enough for the amount of people that will be using it	3/21/2019 6:38 PM
41	As much as possible done in-house to save having to travel for further tests, xrays, etc.	3/21/2019 6:31 PM
42	Keep it local and let us have a choice.	3/21/2019 5:59 PM
43	It should not be a big faceless place.	3/21/2019 5:23 PM
44	Not near Bicester Village!	3/21/2019 4:17 PM

45	Carparking needs to be free and loads of spaces for all visiting. 200 spaces is good but after staffparking would this be enough I doubt it! Most patients would need to drive in from all 3 current sites. Going back to the aging population and hard of hearing. Can you please install a visual system that shows the 2x key details: Name of patient to room no. Please. It would make a lot of people less stressed in a large waiting area. Thankyou	3/21/2019 2:37 PM
46	Transport for those who can't drive. Hiring friendly receptionist- they make or break the whole experience, to be honest!!	3/21/2019 2:34 PM
47	Clear communication of all facilities which will be available in new centre	3/21/2019 1:03 PM
48	Space to accommodate further expansion.	3/21/2019 11:54 AM
49	I dont want the surgery to move as this is a community surgery that is ideally situated for the patients. However as it is going to move it needs to be as close to Langford as possible as many find it hard to travel. Bus routes/timings need to be considered, is it possible for people who dont drive to get to the surgery without a long walk to and from the bus stop. Its fantastic that at the moment if it is an emergency appointment or an issue with a child we can be seen that day, please do not loose this. Our surgery far exceeds others in bicester when it comes to emergency appointments.	3/21/2019 11:24 AM
50	I think for people living at Langford, this is actually quite a blowmore so for people without their own transport. Many patients joined the surgery as it was local, probably the same for Victoria House, and now it will no longer be local for anyone. Although this doesn't actually affect me, as I moved from Langford many years ago and remained a patient, however for some this is going to be a massive issue I'm sure.	3/21/2019 11:18 AM
51	Size of site for future expansion. Its clear that another 10 years or so on the facility will need to be even bigger.	3/21/2019 10:05 AM
52	People that don't drive or cart get there by family think there should be a bus service	3/21/2019 9:49 AM
53	I feel the hub should be in the middle of the community it serves as they currently are, NOT at the extremities of the town which is all that will be available in view of the size of the project.	3/21/2019 9:29 AM
54	Shorter waiting time to see a Doctor	3/21/2019 9:26 AM
55	Faster appointments and please consider NOT having to discuss problems with receptionists.	3/21/2019 9:00 AM
56	As many facilities and staff as possible to save travelling to Oxford, and also to be able to be seen sooner	3/21/2019 8:59 AM
57	On a bus route from all estates where patients live who have to access the new build. Car park without over zealous attendant. Employ doctors now so routine appointments can be offered sooner than 4 weeks away.	3/21/2019 8:31 AM
58	Walking route from existing location. Buggy Friendly.	3/21/2019 8:00 AM
59	Bicycle parking. Appointment announcements to be visual as well as audible to ensure both hearing impaired and visually impaired can access.	3/21/2019 7:51 AM
60	Availability of appointments and sevices	3/21/2019 7:12 AM
61	That elderly or disabled can get to you easily	3/21/2019 6:29 AM
62	This HAS to be accessible for patients. It cannot only be for those who drive. I do not drive (nor could we afford a car if I did), I also have 2 small children in a tandem double buggy and we do not fit on a bus but cannot walk far as I have sciatica (for 7 years), for the same reason I cannot use a sling. I am reliant on a GP surgery being fairly close to home or I cannot travel to the doctors at all. Sometimes, if I've been having a flare up, I have family who have to take annual leave in order for me and my children to access the GP. This is not feasible for emergency same cay appointments (with small children there are a fair few) and is not always possible, so I have to walk and need the surgery to be close. By the time the surgery has moved my children will be slightly older and we'll be able to take a bus (if there is one in our area), but I still won't be able to walk long distances if there is no bus. A bus would also need to run frequently enough to be able to access the appointments when the GP asks you to get there within half an hour. I will not be the only person in this situation. There will be others restricted by their medical conditions or age as to whether they can access a GP surgery. You must make provisions for these people.	3/21/2019 5:58 AM
00	As above	3/21/2019 1:18 AM
63	7.6 45676	0/= //= 0.00 /

65	We like having a local surgery, where lots of the patients live nearby, that will be lost.	3/21/2019 12:13 AM
66	Enough doctors / nurses to deal with growing demand More efficient appointment booking system - being unable to contact during lunchtime hours is frustrating If new site is less accessible for those without transport, more mobile doctors for home visits	3/21/2019 12:07 AM
67	Local surgeries acessable by walking are essential	3/21/2019 12:03 AM
68	Main factor to consider is accessibility for elderly patients and those who do not have access to transport. Taxi fares are too expensive and patients should not be expected to have to travel this way to see a doctor.	3/20/2019 11:29 PM
69	The road network is currently failing despite poor attempts to make improvements, and moving the surgeries out of their current locations will result in increased traffic, congestion and decreased air quality. Patients have not been communicated with at all directly, all I have seen has been via social media, consequently I do not feel able to answer question 2	3/20/2019 11:22 PM
70	All demographic groups need to be carefully considered to ensure the new surgery is accessible to all.	3/20/2019 11:21 PM
71	We are very lucky at Alchester surgery and it would be a tragedy if the excellent service we recieve is jeopardise in any way.	3/20/2019 11:13 PM
72	Small surgeries are better larger surgery usually means longer waits	3/20/2019 11:11 PM
73	Waiting times to see a GP. 3 weeks is ridiculous now for a general appointment especially to be told results	3/20/2019 10:39 PM
74	Enough doctors with short waiting times, wider range of services, online booking	3/20/2019 10:38 PM
75	Appointment should be easier as to wait 3 weeks when you are Ill is ridiculous, by the time your appointment comes you could well be half dead. I used to be able to walk to the surgery in Ambrosden and the service was always fantastic until it was closed with limited hours And then when alchester took over the service is terrible there is no personal touch or care anymore especially from the young receptionists	3/20/2019 10:36 PM
76	In house pharmacy	3/20/2019 10:27 PM
77	For appointments to run on time rather than the usual 45mins late	3/20/2019 10:22 PM
78	I am 87 with heart problems and diabetes, and don't drive, how am I expected to get to the edge of town?	3/20/2019 10:16 PM
79	Bus routes for original residents as we know it's going to go ahead . We still need to get there and back.	3/20/2019 10:00 PM
80	I think it's an awful idea to turn 3 surgeries in all different areas to one in a completely different place. It's going to negatively impact so many people. I can't see that you'll be able to accommodate all patients	3/20/2019 9:57 PM
81	More Doctors . X ray facilities	3/20/2019 9:56 PM
32	On a bus route	3/20/2019 9:52 PM
33	Spacious waiting room, more receptionist	3/20/2019 9:50 PM
84	Easy access to services- booking appointments or speaking with a doctor or nurse just for advise when an appointment may not be necsseary. Online booking system is an advantage for people who do not work locally so would not be able to phone or just jump in the car for an emergency appointment	3/20/2019 9:41 PM
85	The patients who cant get there now being stuck	3/20/2019 9:38 PM
86	Patients need to be able to access any proposed site with ease. Many on Langford Village for example do not drive or are less able, and somewhere which is not accessible by public transport would struggle. In addition, if it is being relocated to serve a wider community, there will be a lot more cars on our already congested roads and there would need to be sufficient parking.	3/20/2019 9:33 PM
87	Local elderly getting to and from the surgery	3/20/2019 9:22 PM
88	Availability of doctors	3/20/2019 9:16 PM

of thinking the car park is adequate. If it has been decided that we should have this new super surgery it should be centrally stitled, so that it is accessible to all, especially the elderly and disabled and preferably on a good bus route. It would be grossly unfair if it is sited at one end of Bicester meaning that for many it would be a long journey for some who are least able and for others it would be on their doorstep. After all, when people originally registered with a CP practice one of their considerations would most likely have been a convenient location for them personally, for some this could be taken away. The high number of patients who can't travel and shouldn't have to pay for a bus to see a gp With too high a area to cover patients will have less of a relationship with certain GPs where there is less trust, resulting in patients feeling less comfortable talking about certain things There will need to be plenty of parking (too little parking could deter patients from seeking an appointment) The building needs to be free (again a fee of any kind will deter patients from seeking an appointment) The building needs to be owned by the NHS, otherwise it's just funding a company with money that should be spent elsewhere. If it's a very large surgery then it needs to open evenings and weekends so it can cater for the whole of the area its covering. And there needs to be enough doctors, nurses, administrators, and receptionists to deal with the very high number of patients. There needs to be a pharmacy next to the surgery and perhaps invite all of the pharmacies, that will probably close down due to the surgeries closing, to create a super pharmacy so there is no waiting for meds. 91 One stop shop particularly elderly 92 Access for all, near homes, appointments available in reasonable timescales, more separate 93/20/2019 9:05 PM 94 To rid the greedy car park attendants. 95 People who don't drive 96 Not everyone has access to a car. Many people who currently live on Langford will not be able to get			
les trust, resulting in patients feeling less comforbible talking about certain trings. Three will need to be plenty of parking (too little parking could deter patients from seeking an appointment) The building needs to be free (again a fee of any kind will deter patients from seeking an appointment) and it needs to be free (again a fee of any kind will deter patients from seeking an appointment) The building needs to be owned by the NHS, otherwise it's just funding a company with money that should be spent elsewhere. If it's a very large surgery then it needs to open evenings and weekends so it can cater for the whole of the area its covering. And there needs to be enough doctors, nurses, administrators, and receptionists to deal with the very high number of patients. There needs to be a pharmacy next to the surgery and perhaps invite all of the pharmacies, that will probably closed down due to the surgery and perhaps invite all of the pharmacies, that will probably close down due to the surgery and perhaps invite all of the pharmacies, that will probably close down due to the surgery and perhaps invite all of the pharmacies, that will probably close down due to the surgery and perhaps invite all of the pharmacies, that will probably close down due to the surgery and perhaps invite all of the pharmacies, that will probably close down due to the surgery and perhaps invite all of the pharmacies, that will probably close down due to the surgery and perhaps invite all of the pharmacies, that will probably close down due to the surgery and perhaps invite all of the pharmacies, and the pharmacy on the pharmacy and pharmacies, and pharmacy and pharmacies, and pharmacy and pharmacies, and pharmacy and pharmacies, and pharmacy and site of pharmacy on site or nearby that everyone can u	89	of thinking the car park is adequate. If it has been decided that we should have this new super surgery it should be centrally sited, so that it is accessible to all, especially the elderly and disabled and preferably on a good bus route. It would be grossly unfair if it is sited at one end of Bicester meaning that for many it would be a long journey for some who are least able and for others it would be on their doorstep. After all, when people originally registered with a GP practice one of their considerations would most likely have been a convenient location for them personally, for	3/20/2019 9:12 PM
Access for all, near homes, appointments available in reasonable timescales, more separate surgeries within their communities rather than larger hubs. Appointments more readily available with chosen doctor To rid the greedy car park attendants. People who don't drive People who don't drive Not everyone has access to a car. Many people who currently live on Langford will not be able to get to a surgery elsewhere (myself included). I'm hoping to move from Bicester as too much building of commercial warehouses, Bicester Heritage and Bicester Village have radically changed my view of Bicester, so maybe I should not have an opinion? This needs to be easy for people to get to for those who cannot drive You shouldn't have to wait weeks to get a standard appointment. Appointments available outside of standard office working hours To avoid listening to people moan about it. It is beneficial for the growth of Bicester. People don't like change. On a serious note though, I think there should be a pharmacy on site or nearby that everyone can use. There should be ample free parking and buses service from to and from town enter. Also if possible links to a charity that provide transport for those that can't get there. If there is such a charity/organisation. Not sure if doctors do house calls anymore but if they do, that might be a good service Space for appropriate level of Gp and wider healthcare professionals to be housed under one roof rows of seats. Structure of waiting room, section better to allow people with potential infectious diseases to not be sat near other patients waiting. Don't face seats facing each other, consider booths instead of rows of seats. Espansion for the future. Do not build somewhere that is limited. Also transport should be provided if it is in a secluded area for those who cannot drive. Espansion for the future. Do not build somewhere that is limited. Also transport should be provided if it is in a secluded area for those who cannot drive. Espansion for the future. Do not build som	90	too high a area to cover patients will have less of a relationship with certain GPs where there is less trust, resulting in patients feeling less comfortable talking about certain things There will need to be plenty of parking (too little parking could deter patients from seeking an appointment) and it needs to be free (again a fee of any kind will deter patients from seeking an appointment) The building needs to be owned by the NHS, otherwise it's just funding a company with money that should be spent elsewhere. If it's a very large surgery then it needs to open evenings and weekends so it can cater for the whole of the area its covering. And there needs to be enough doctors, nurses, administrators, and receptionists to deal with the very high number of patients. There needs to be a pharmacy next to the surgery and perhaps invite all of the pharmacies, that will probably close down due to the surgeries closing, to create a super pharmacy so there is no	3/20/2019 9:10 PM
Appointments more readily available with chosen doctor Appointments more readily available with chosen doctor 70 rid the greedy car park attendants. 70 row of the greedy car park attendants. 70 People who don't drive 70 Not everyone has access to a car. Many people who currently live on Langford will not be able to get to a surgery elsewhere (myself included). 71 I'm hoping to move from Bicester as too much building of commercial warehouses, Bicester Heritage and Bicester Village have radically changed my view of Bicester, so maybe I should not have an opinion? 71 This needs to be easy for people to get to for those who cannot drive You shouldn't have to wait weeks to get a standard appointment. Appointments available outside of standard office working hours 72 To avoid listening to people moan about it. It is beneficial for the growth of Bicester. People don't like change. On a serious note though, I think there should be a pharmacy on site or nearby that everyone can use. There should be ample free parking and buses service from to and from town centre. Also if possible links to a charity that provide transport for those that can't get there. If there is such a charity/organisation. Not sure if doctors do house calls anymore but if they do, that might be a good service 72 Space for appropriate level of Gp and wider healthcare professionals to be housed under one roof sizeats. 73 Space for appropriate level of Gp and wider healthcare professionals to be housed under one roof forws of seats. 74 Expansion for the future. Do not build somewhere that is limited. Also transport should be provided if it is in a secluded area for those who cannot drive. 75 Expansion for the future. Do not build somewhere that is limited. Also transport should be provided if it is in a secluded area for those who cannot drive. 75 Expansion for the future are for all existing patients 76 Expansion for the future waiting to this surgery is going to be a problem. It's going to involve taxis which will be an expense and I ca	91	One stop shop particularly elderly	3/20/2019 9:07 PM
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96 Not everyone has access to a car. Many people who currently live on Langford will not be able to get to a surgery elsewhere (myself included). 97 I'm hoping to move from Bicester as too much building of commercial warehouses, Bicester Heritage and Bicester Village have radically changed my view of Bicester, so maybe I should not have an opinion? 98 This needs to be easy for people to get to for those who cannot drive You shouldn't have to wait weeks to get a standard appointment. Appointments available outside of standard office working hours 99 To avoid listening to people moan about it. It is beneficial for the growth of Bicester. People don't like change. On a serious note though, I think there should be a pharmacy on site or nearby that everyone can use. There should be ample free parking and buses service from to and from town centre. Also if possible links to a charity that provide transport for those that can't get there. If there is such a charity/organisation. Not sure if doctors do house calls anymore but if they do, that might be a good service 100 Space for appropriate level of Gp and wider healthcare professionals to be housed under one roof seats. 101 Structure of waiting room, section better to allow people with potential infectious diseases to not be sat near other patients waiting. Don't face seats facing each other, consider booths instead of rows of seats. 102 Expansion for the future. Do not build somewhere that is limited. Also transport should be provided if it is in a secluded area for those who cannot drive. 103 Ease and time of travel for all existing patients 104 If you don't drive (which I don't) then getting to this surgery is going to be a problem. It's going to involve taxis which will be an expense and I can't see people wanting to take a bus if poorly! 105 Ambrosden is growing rapidly and needs to have some type of medical practice that can be accessed especially for the elderly and non drivers 106 So the disadvantaged in the community can access it with ease. Those	94	To rid the greedy car park attendants.	3/20/2019 9:01 PM
get to a surgery elsewhere (myself included). I'm hoping to move from Bicester as too much building of commercial warehouses, Bicester Heritage and Bicester Village have radically changed my view of Bicester, so maybe I should not have an opinion? This needs to be easy for people to get to for those who cannot drive You shouldn't have to wait weeks to get a standard appointment. Appointments available outside of standard office working hours To avoid listening to people moan about it. It is beneficial for the growth of Bicester. People don't like change. On a serious note though, I think there should be a pharmacy on site or nearby that everyone can use. There should be ample free parking and buses service from to and from town centre. Also if possible links to a charity that provide transport for those that can't get there. If there is such a charity/organisation. Not sure if doctors do house calls anymore but if they do, that might be a good service Space for appropriate level of Gp and wider healthcare professionals to be housed under one roof 3/20/2019 8:14 PM	95	People who don't drive	3/20/2019 8:44 PM
Heritage and Bicester Village have radically changed my view of Bicester, so maybe I should not have an opinion? This needs to be easy for people to get to for those who cannot drive You shouldn't have to wait weeks to get a standard appointment. Appointments available outside of standard office working hours To avoid listening to people moan about it. It is beneficial for the growth of Bicester. People don't like change. On a serious note though, I think there should be a pharmacy on site or nearby that everyone can use. There should be ample free parking and buses service from to and from town centre. Also if possible links to a charity that provide transport for those that can't get there. If there is such a charity/organisation. Not sure if doctors do house calls anymore but if they do, that might be a good service Space for appropriate level of Gp and wider healthcare professionals to be housed under one roof Structure of waiting room, section better to allow people with potential infectious diseases to not be sat near other patients waiting. Don't face seats facing each other, consider booths instead of rows of seats. Expansion for the future. Do not build somewhere that is limited. Also transport should be provided if it is in a secluded area for those who cannot drive. Expansion for the future of the lating patients Javo/2019 7:54 PM If you don't drive (which I don't) then getting to this surgery is going to be a problem. It's going to involve taxis which will be an expense and I can't see people wanting to take a bus if poorly! Ambrosden is growing rapidly and needs to have some type of medical practice that can be accessed especially for the elderly and non drivers So the disadvantaged in the community can access it with ease. Those without their own transport	96		3/20/2019 8:42 PM
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	105		3/20/2019 7:48 PM
	106		3/20/2019 7:47 PM

107		
	Near a pharmacy to collect prescriptions. Keep it local to langford as it would be a shame to increase the use of card. Don't be like the health centre because they give really poor patient carehow who have so many patients they show no interest when they are youthat's of you can get an appintment. Switched to langford about 5 years ago and have been really impresseddon't change	3/20/2019 7:46 PM
108	Same day appointments OR short wait, less the 2 days. More Doctors and Nurses to fulfill the above. Friendly receptionists. Hassle free appointments by phone. Enough receptionists to answer phones quickly. The ability to book an appointment on site without the whole waiting room hearing why you want to see a Doctor. On site pharmacy, again with sufficient staff and medical stock to deal quickly and accurately with prescriptions.	3/20/2019 7:46 PM
109	Number of Doctors. Quality Staff. So pay a decent wage.	3/20/2019 7:36 PM
110	Ability of elderly people being able to get to surgery	3/20/2019 7:34 PM
111	People that live in areas that have no local bus so have to walk	3/20/2019 7:29 PM
112	As mentioned above	3/20/2019 7:10 PM
113	It would be a shame for families in Langford Village to not have a surgery within walking distance of the neighbourhood.	3/20/2019 7:06 PM
114	Access and convenience for everyone is the most important thing	3/20/2019 6:57 PM
115	Ability to get an appointment quickly by having enough doctors	3/20/2019 6:52 PM
116	Walk in clinic	3/20/2019 6:47 PM
117	It should have a minor injuries unit that's open all the time. Also outpatient facilities and anything else that can avoid having to travel to the JR	3/20/2019 6:33 PM
118	Same day appointments available through app as well. Same day appointments without it having to be an emergency. Appointments available out of office hours for those who work full time.	3/20/2019 6:32 PM
119	Surgeries should be accessible without the need for travel to those who are more likely to need to use them frequently, eg elderly, disabled, parents with young children. Close proximity to pharmacy services which again should be within walking distance of the patients they serve. No proposed improvement to a service should encourage more vehicles on the roads	3/20/2019 6:32 PM
120	Elderly and people who don't drive and habe kids getting there	3/20/2019 6:31 PM
121	I think you haven't thought about anyone at all when deciding this "New surgery" i think it's disgusting you are taking away surgery from the local villages. You haven't thought about the elderly, people who don't drive when deciding to do this. I for one already struggle with 2 young children to get to Langford or Victoria house surgery because of how little Ambrosden is open. When I do get an appt I have to end up getting a taxi with 2 small children to get to the appt. I think if you are going ahead with this venture when offering appta you need to think about when offering appts that they may need more than half an hr to get to the appt cos they may need to wait for the bus ect. NOT EVERYBODY DRIVES!I chose your surgery when we first moved here because it was local in the past yr it has gone from been open 3 days a week to 2 to know to 1 and still	3/20/2019 6:23 PM
	sometimes it won't be open at all. If I had known this I may have decided to go somewhere else. I'm so disappointed this is happening because I think you have a fab surgery and have really taken care of me and my.2 daughter	
122	sometimes it won't be open at all. If I had known this I may have decided to go somewhere else. I'm so disappointed this is happening because I think you have a fab surgery and have really taken	3/20/2019 6:18 PM
	sometimes it won't be open at all. If I had known this I may have decided to go somewhere else. I'm so disappointed this is happening because I think you have a fab surgery and have really taken care of me and my.2 daughter That all local requirements can be met under one roof. To be able to get a blood test if needed	3/20/2019 6:18 PM 3/20/2019 6:08 PM
123	sometimes it won't be open at all. If I had known this I may have decided to go somewhere else. I'm so disappointed this is happening because I think you have a fab surgery and have really taken care of me and my.2 daughter That all local requirements can be met under one roof. To be able to get a blood test if needed without having to make an additional appointment.	
123 124	sometimes it won't be open at all. If I had known this I may have decided to go somewhere else. I'm so disappointed this is happening because I think you have a fab surgery and have really taken care of me and my.2 daughter That all local requirements can be met under one roof. To be able to get a blood test if needed without having to make an additional appointment. Accessibility for the whole of the community	3/20/2019 6:08 PM
122 123 124 125	sometimes it won't be open at all. If I had known this I may have decided to go somewhere else. I'm so disappointed this is happening because I think you have a fab surgery and have really taken care of me and my.2 daughter That all local requirements can be met under one roof. To be able to get a blood test if needed without having to make an additional appointment. Accessibility for the whole of the community Central location to where people live. Also, i don't want to drive to the doctor's if i can help it.	3/20/2019 6:08 PM 3/20/2019 5:57 PM
123 124 125	sometimes it won't be open at all. If I had known this I may have decided to go somewhere else. I'm so disappointed this is happening because I think you have a fab surgery and have really taken care of me and my.2 daughter That all local requirements can be met under one roof. To be able to get a blood test if needed without having to make an additional appointment. Accessibility for the whole of the community Central location to where people live. Also, i don't want to drive to the doctor's if i can help it. Central location convenient for all	3/20/2019 6:08 PM 3/20/2019 5:57 PM 3/20/2019 5:47 PM
123 124 125 126	sometimes it won't be open at all. If I had known this I may have decided to go somewhere else. I'm so disappointed this is happening because I think you have a fab surgery and have really taken care of me and my.2 daughter That all local requirements can be met under one roof. To be able to get a blood test if needed without having to make an additional appointment. Accessibility for the whole of the community Central location to where people live. Also, i don't want to drive to the doctor's if i can help it. Central location convenient for all I have always appreciated being able to walk to the surgery, from when my children were babies Enough facilities to cope with demand, including being able to get an appointment within a couple	3/20/2019 6:08 PM 3/20/2019 5:57 PM 3/20/2019 5:47 PM 3/20/2019 5:45 PM

Future primary care provision for Bicester

130	so I can walk there.	3/20/2019 5:28 PM
131	A large hub would be fine, but keep the current surgeries as nurse/phlebotomy practices.	3/20/2019 5:25 PM
132	It shouldn't be on the outskirts away from other amenities and public transport. We are an eco and healthy town so encouraging people to drive there goes against both of this. Relocating these services and concentrating them in one area is the wrong move. We should be keeping things local and not putting some members of our community at a disadvantage.	3/20/2019 5:24 PM
133	Catering for the proposed (not necessarily wanted) population growth.	3/20/2019 5:13 PM
134	 Accessibility for persons with disabilities, the elderly, and young families with children in negotiating any crossing of main roads and associated junctions. Ensuring that private cars are not required to reach the surgery for Langford Village residents. Ensuring that distance to pharmacies is sensible and practical to redeem prescriptions. 	3/20/2019 5:11 PM
135	Transport links are crucial, as is ensuring that bus routes etc are maintained rather than lip service for during the planning/early years of a new site. Upfront and clear communication is also key - whilst you will never please all stakeholders you will at least keep more on side if you act transparently and communicate clearly.	3/20/2019 5:09 PM
136	Future growth, integration of local services	3/20/2019 5:01 PM
137	Lots of gp's to reduce waiting times and on a bus route for older patients	3/20/2019 4:55 PM
138	As this affects people living in Langford Village accessibility must be priority for the elderly & families with small children & those without transport.,	3/20/2019 4:53 PM
139	Big enought to suit this growing town	3/20/2019 4:37 PM
140	Keeping the concept of being able to see the same doctor, so you can build a relationship and trust between patient and doctor.	3/20/2019 4:31 PM
141	The environment, other services that link in like can we have an onsite pharmacy for everyone to use? Will there be space for special services/clinics.can it grow further if need be.	3/20/2019 4:26 PM
142	Access to and from it during rush hour	3/20/2019 4:23 PM
143	Accessibility for pensioners and people without transport	3/20/2019 4:13 PM
144	Keep it where it is	3/20/2019 4:09 PM
145	Yes, more GPS to fill it!	3/20/2019 3:54 PM
146	Proximity to those that use the service Doctor to Patient ration should not get worse Customer choice, bad experience at this 1 facility will mean that you have little or no options to change to another practice Proximity to the towns pharmacies Opening hours	3/20/2019 3:54 PM
147	It really needs to be accessible to people of all ages. A lot of people don't drive or don't have the funds for public transport to get outside town and rely on walking to the existing surgeries.	3/20/2019 3:46 PM
148	Please a screen or a proper announcement system. When the waiting room is busy it is impossible to hear names being called	3/20/2019 3:35 PM
149	Autism & child-friendly access and waiting area	3/20/2019 3:25 PM
150	people in town and from surrounding villages like Launton need to be able to get to it. we don't want to add to more traffic and pollution.	3/20/2019 3:25 PM
151	To be opened more hours and weekends	3/20/2019 3:06 PM
152	Return to being abke to see your own Doctor in a week Not the current 4 to 6 weeks.Put the patient first and the Doctor patient relationship.Improved mental health services.Permanent on site Counsellors.	3/20/2019 3:04 PM
153	A lot of people walk to the surgery and do not drive so it would be difficult for those that need to get to an appointment. It takes me about 5 mins to get to Langford and it benefits me	3/20/2019 2:57 PM
154	Availability to get to by public bus. So many elderly people/other not driving people struggle to get there.	3/20/2019 2:56 PM
155	Easy transport links for people who don't drive	3/20/2019 2:53 PM
156	Cafe and toilets.	3/20/2019 2:39 PM

157	Onsite pharmacy	3/20/2019 2:38 PM
158	Enough Doctors so we can get appointments sooner and not wait 3 weeks.	3/20/2019 2:36 PM
159	People that can't drive wont be able to get there easily especially the elderly	3/20/2019 2:34 PM
160	I love Montgomery. The staff are so polite, friendly and helpful. I feel that will be lost when merging into such a big business.	3/20/2019 2:34 PM
161	That waiting times for apps are not 3-4 weeks	3/20/2019 2:34 PM
162	Location. The traffic will be an issue if the new location is anywhere near the A41 end of town.	3/20/2019 2:34 PM
163	Pharmacy within the building that allows all patients to have their prescription dispensed from not just villagers. To consider having a local collection and delivery service for scripts esp if the proposed building is not accessible by bus or walking. Patients dont have to take 2 buses to get there. I.e one to town then another out of town to the surgery	3/20/2019 2:25 PM
164	Concerned for young men who suffer a lot from mental health issues, if unable to easily get to an appointment will not go, therefore will not receive the vital help required. Please make available for all to get to surgery, elderly will be able to dial a ride, however other vulnerable groups will not have access to such help and will therefore avoid going due to inconvenience.	3/20/2019 2:24 PM
165	Not everyone has transport . Elderly people need to be able to reach surgery that is in their reach without having the expense of taxis .	3/20/2019 2:19 PM
166	Distance from patients	3/20/2019 2:17 PM
167	Ensuring there are enough Doctors for everyone to be seen within a reasonable time not have to wait a month or more for a non urgent appointment	3/20/2019 2:16 PM
168	GPs that you know are staying and we keep our GP that we know	3/20/2019 2:13 PM
169	That it doesn't outgrow its location too quickly like Montgomery House in terms of car parking & that it can grow with the town.	3/20/2019 2:07 PM
170	What considerations are being made for the older populace for transport when the practice in their local area shuts??	3/20/2019 2:04 PM
171	The provision of a pharmacy on site. Later opening hours on weekdays Provision for weekend appointments	3/20/2019 2:01 PM
172	Opening hours. Ease of making an appointment	3/20/2019 2:00 PM
173	People should be able to access easily at the moment when I'm ill I can walk to the doctors which is good because I don't fancy driving when I'm ill and there isn't always someone around who can take me	3/20/2019 2:00 PM
174	Will people be able to get appointments. Interests of patients. Ease of access. Location and travel time	3/20/2019 1:57 PM
175	Dispensary	3/20/2019 1:55 PM
176	Will the new hubs still be fit for purpose in 20 years time? Langford was a purpose-built surgery now deemed inadequate. 20-25 years seems a very short shelf life for a bricks and mortar building. The new hubs need to be big enough-equipped enough to accommodate the projected population of Bicester in 20 years time. The woeful lack of beds at the new community hospital seems utterly inadequate/short-sighted given the rate that Bicester is set to grow.	3/20/2019 1:55 PM
177	Free transport for the elderly and people who can't drive	3/20/2019 1:54 PM
178	To provide local services/clinics kin a timely manner, and reduce the need to visit the Oxford or Banbury hospitals.	3/20/2019 1:51 PM
179	Lots of free parking and easily accessible. Not built in the town centre but built on the outskirts of Bicester near Kingsclere and Tesco as you come into Bicester from the M40 roundabout. Not graven hill as this is too difficult with traffic etc	3/20/2019 1:48 PM
180	Traffic in Bicester. The Tesco/bicester village side is a nightmare. Additional car journeys are to be discouraged, sitting in traffic, doctors need to be in the community they serve or at the very least clinics should be held within them.	3/20/2019 1:47 PM
	Availability of appointments	3/20/2019 1:44 PM

182	If moving to the South of the town, all health services will be in the South. This may negatively affect those living elsewhere in Bicester, particularly the elderly. Consideration needs to be given to providing transport for more vulnerable patients. That being said, I firmly agree GP services need to be sustainable given local growth and would support a move.	3/20/2019 1:19 PM
183	The amount of home visits that may have to be made to those unable to get to the new surgery	3/20/2019 1:18 PM
184	Ratio of doctors per patient	3/20/2019 1:09 PM
185	Closest to the current location as possible	3/20/2019 1:06 PM
186	It's a terrible idea	3/20/2019 1:02 PM
187	More time/space for hospital staff to hold clinic on site.	3/20/2019 1:00 PM
188	Easy transportation links	3/20/2019 12:58 PM
189	Bus services are irregular and don't run evenings, weekends and bank holidays from villages outside Bicester, therefore some form of transportation must be made available to villages	3/20/2019 12:44 PM
190	Opening hours- later time slots.	3/20/2019 12:37 PM
191	Pushchair/wheelchair/pregnant ladies friendly	3/20/2019 12:33 PM
192	Continuity in having my GP.	3/20/2019 12:32 PM
193	Important that there is a dispensary either on premises or very nearby	3/20/2019 12:22 PM
194	older patients with transport issues	3/20/2019 12:10 PM
195	It should be easy for the elderly to walk to the new site rather than have to bus especially for an emergency. Please build around a existing community.	3/20/2019 12:08 PM
196	Have enough gp's so that you dont have to wait nearly three weeks for a routine appointment.	3/20/2019 12:03 PM
197	Sufficient doctors to gain an appt, not wait 6 weeks	3/20/2019 11:53 AM
198	Late evening appts Weekend appts Bicester Road network is horrendous Consideration needed for location	3/20/2019 11:51 AM
199	Privacy at reception if you want us to tell them why we want to see a Doctor	3/20/2019 11:44 AM
200	As said above some thing in place that doesn't cost people money to attend appointments or collect prescriptions for controled medication	3/20/2019 11:41 AM
201	Ease of getting in with children especially when poorly nothing worse than having to hunt for a car parking space with poorly children	3/20/2019 11:40 AM
202	Old patients and none drivers	3/20/2019 11:36 AM
203	Location has to (or should) consider how those without funds & transport can easy get to the site! It's easy saying it's for the best for patients but not even benefits, pensions or low incomes will be able to cover transportation costs! Perhaps logic should be used maybe the existing surgeries should be used as emergency or satellite surgeries. Location of new site should be in line/location of existing surgeries! Transport to Kingsmere from Langford would be a nightmare,costly & just adding more traffic to already extremely busy roads on route!	3/20/2019 11:36 AM
204	Public transport routes	3/20/2019 11:32 AM
205	We will want to keep our doctors	3/20/2019 11:30 AM
206	Consideration for those with no access to a car. Taxi services are expensive especially when you have small children who need to see a gp frequently	3/20/2019 11:27 AM
207	Parking is must	3/20/2019 11:22 AM
208	How easy it will be to access for physically/mentally ill people. Can they cope with the move and how to get to a new facility.	3/20/2019 11:19 AM
209	Location of surgery compared to other surgeries. They should not be too close.	3/20/2019 11:10 AM
210	Want of the regular users rather than than those "knowing best".	3/20/2019 11:05 AM

211	1. Are we presuming that by combining the surgeries there will be a shorter waiting time for appointments or is this move just going to exasperate the situationeg.more patients in one location. 2. How far on the outskirts of town will the new surgery be? -bearing in mind the current growth rate of Bicester.	3/20/2019 11:05 AM
212	Hopefully waiting time for a appointment will be reduced sick of waiting weeks	3/20/2019 10:54 AM
213	Sufficient number of doctors to serve the number of patients. It is unacceptable that you need to wait up to 3 weeks for a GP appointment	3/20/2019 10:49 AM
214	Please consider people who do not drive, also consider people who live North of the town, particularly Bure Park, Southwold etc. If the new hub is situated South of the town, please consider the traffic movement s.	3/20/2019 10:49 AM
215	yes - I think there should be smaller surgeries closer to where people live, not one big one. I'll be really disadvantaged by this plan and I'm very worried.	3/20/2019 10:46 AM
216	Bicester Village parking problems	3/20/2019 10:45 AM
217	The residents of Ambrosden have been shafted. The Langford House practice ran the Ambrosden surgery perfectly well. Since amalgamation the surgery is hardly open and is now being cut to just one day a week. Moving to the other side of Bicester or wherever you are going is ridiculous. A super surgery just won't work. It's hard enough to get an appointment now so can't wait for the future!	3/20/2019 10:37 AM
218	The amount of parents who don't drive as well as the elderly who don't drive. Not everyone can afford taxis, a lot of people in bicester are on low income, this surgery needs to be easy access especially for those I have listed.	3/20/2019 10:33 AM
219	More personal treatment of individual needs Child friendly areas Less waiting times for appointments Quite waiting areas Informative posters and leaflets Wellbeing of NHS staff Longer opening hours More proceedures available such as x-ray Don't make it too clinical! I sincerely hope it will benefit everyone	3/20/2019 10:32 AM
220	Can it have extra facilities beyond a normal GP? Eg ultrasound, community groups? Still good links to local pharmacies.	3/20/2019 10:22 AM
221	More appointments!	3/20/2019 10:20 AM
222	Providing adequate service hours. On site pharmacy would be excellent.	3/20/2019 10:19 AM
223	Ensuring there are enough doctors, 1 surgery closed and all the patients had to go somewhere, leading to long wait times for appointments	3/20/2019 10:18 AM
224	With the announcement that there will be two hubs within Bicester it is important that these are located in different areas not just in the South of the town as proposed. I strongly feel that this new surgery should be in a similar locale to the existing surgeries ie north of the town to provide a choice	
225	You need to consider that many of the people attending will have young children and as many don't drive there will need to be good access and space for prams and should be easily accessible on foot	3/20/2019 10:10 AM
226	Being able to have blood tests xrays etc following doctors appointment to save the hassle of multiple visits especially as this new centre is going to be away from town Please remember we in Bicester are an ageing population and accessability is an important issue.	3/20/2019 10:09 AM
227	Extended opening hours Consider a funded shuttle bus - Leighton buzzard has a 'buzzer bus' that elderly residents can use to take them to the drs for a small fee (cheaper than taxi) Walk in clinics Good amount of parking including parent and child spaces and without an over zealous warden	3/20/2019 10:05 AM
228	Free transport links for all as this is going to be out of town and inconvenient for the most vulnerable, elderly or those trying to survive on a local income.	3/20/2019 10:03 AM
229	Traffic from wherever the new surgery catchment is. I often pop in to the surgery on the way back from the school run, and it is easier to do this than to phone and wait for hours for a call back.	3/20/2019 10:02 AM
230	Can you offer a better service than what you have already?	3/20/2019 9:59 AM
231	How people who can't drive are going to get there, and LOTS of parking for those who do.	3/20/2019 9:58 AM
232	Accessibility is key, transport links for older and more vulnerable patients and having enough doctors to handle the growing population.	3/20/2019 9:56 AM

233	Walkable distance from Langford village patients!	3/20/2019 9:55 AM
234	The fact that those who live on Langford will not be able to walk to the new facility. Many older people will not go to the doctor and will resort to calling 999. This will put more pressure on our already extremely stretched ambulance and hospital This is also a very limited survey about a very important local service. Needs more questions and therefore more answers. This is not what I would expect of a survey about this important issue.	3/20/2019 9:54 AM
235	Staying in central Bicester. Services have already been worse since your group took over. The elderly and disabled would be severely disadvantaged by moving such an important service to the edge of town. Making car use increase makes no sense and buses pump out even worse pollution. There are far more negatives than plus points to implementing this plan.	3/20/2019 9:51 AM
236	Whether those without transport will be able to access the new surgery.	3/20/2019 9:50 AM
237	I don't think that the surgery should be moved, if the population is getting bigger then new surgeries should be built to cater for the new estates. This is a backward step.	3/20/2019 9:49 AM
238	To be accessible to those who are unable to walk long distance is, or don't have the financial ability for taxis et cetera	3/20/2019 9:48 AM
239	Location	3/20/2019 9:43 AM
240	Closeness to town centre. Most estates villages have a bus that goes into town centres. If we then have to catch a 2 nd bus to edge of town it will take to long may miss appointments as buses often run late and also the cost	3/20/2019 9:41 AM
241	I think this new surgery wouldn't benefit anyone who lives in ambrosden. I live there my husband is in the army and I don't drive so I rely on the surgery in ambrosden as much as I can and with a child it'll be to difficult to get to the new surgery. It's a absolute joke that they're wanting to do this they're not thinking about all the people in the village they're thinking about how much profit they can make from this.	3/20/2019 9:34 AM
242	Leave the smaller surgeries open for the local residents	3/20/2019 9:32 AM
243	You're basically saying everyone must now drive to get there. You need to make sure there is enough free parking available as it can be stressful enough going to see a doctor without making car parking stupid.	3/20/2019 9:32 AM
244	as long as there are enough Doctors , and we don't have to wait week's for an app . also no parking fine's $$	3/20/2019 9:30 AM
245	Should be in Langford.	3/20/2019 9:28 AM
246	Remember many patients do not have transport to get to the surgery. An efficient telephone system and less waiting time to have an appointment with your own GP.	3/20/2019 9:24 AM
247	Satellite clinics rather than needing to travel to JR or HGH. Ease of booking & available of appointments. Transport links Health support/promotion eg walks, tai chi etc	3/20/2019 9:22 AM
248	Actual location, Kingsmere area is already congested and this is significantly worse when Bicester Village is especially busy. Graven Hill would be a better option for existing and the future housing including the Eco town with specific, designated public transport and public parking.	3/20/2019 9:22 AM
249	Need room for the DN and H/V teams to be with you. (just two examples of teams forced out due to space). So make sure it's big enough when you build it!	3/20/2019 9:17 AM
250	If you're doing this then ensure we aren't waiting a month for appts	3/20/2019 9:12 AM
251	Where the site is situated, traffic chaos and rush hour accessibility, I live outside of Stratton Audley it needs to be central or near a ring road. I hope there will be other surveys as this only looks as one aspect of the changes.	3/20/2019 9:10 AM
252	Ensure there is plenty of parking.	3/20/2019 9:07 AM
253	Big enough for the future not just the current demand.	3/20/2019 9:03 AM
254	A large enough waiting room a lot of patients bring someone with them. A chemist nearby for ease of collecting prescriptions. Big enough car park as more people will have to park.	3/20/2019 9:03 AM
255	REDUCE appointment waiting times. 2 -3 weeks for an appointment is ridiculous!	3/20/2019 9:02 AM
256	Added public transport	3/20/2019 9:02 AM

257	Accessibility	3/20/2019 9:01 AM
258	Easily accessible to patients who don't or can't drive	3/20/2019 8:59 AM
259	That it easy to get to on public transport. I am a 72 year old widow with no car and would like to get to the surgery on my own steam. Community needs 2/3 days notice	3/20/2019 8:58 AM
260	I personally don't drive so would love it to be within walking distance for me and my two boys.	3/20/2019 8:56 AM
261	Local road infrastructure. Graven hill will suffer delays due to the roundabout, which is currently deemed unsafe to use by the community. Kingsmere near vendee drive poses fewer driving issues	3/20/2019 8:54 AM
262	Easy access to a pharmacy.	3/20/2019 8:50 AM
263	Future impact on area and preparing for increased numbers of local residents as population grows/ages Think carefully about why you're doing this centralisation - look at other towns of similar size - do they have a single medical facility or a hub and spoke method of working? We are not an urban setting - we are suburban and rural - transport links and location means you will still need to have small satellite surgeries or have the means to be more helpful with alternative methods of supporting patients such as home visits etc (not everybody has the internet so cannot Skype call in).	3/20/2019 8:45 AM
264	A big enough waiting room so people don't have to stand, enough staff that patients don't have to wait 3 weeks for appointments. Appointment calls are not taken at reception causing long waits on the phone and long queues. The check in area is separate to the waiting room, I don't like talking about my problems when a room of 20 listen to every word!	3/20/2019 8:45 AM
265	Car parking! If you plan on building this super surgery you need to have enough car park spaces	3/20/2019 8:34 AM
266	1. Maybe answer the phones. 2. Cut Dow the wait time for appointments	3/20/2019 8:26 AM
267	How will those who don't drive from villages such as Arncott and Ambrosden get there. Buses are not ideal when sick or injured or with several (sick) children	3/20/2019 8:24 AM
268	Needs to be sited on a bus route that also serves the villages such as Ambrosden. Ambrosden satellite should be retained for MoD members and families, who often do no have cars. Town centre location requiring people to cross the London Road Level crossing will reduce accessibility for everyone to the south eastern end of Bicester. If you are merging, it should be a full merger to that any gaps in staffing can vibe covered. There must not be separate car parks like at the Bicester hospital. Waiting times for appointments must be reduced, suggest drop in, even8ng and weekend appointments	3/20/2019 7:58 AM
269	Adequate waiting room seating and on-site dispensary	3/20/2019 7:55 AM
270	Availability of appointments	3/20/2019 7:39 AM
271	The new surgery should be located away from the remaining surgery. The Graven Hill location would cause fewer traffic problems.	3/20/2019 12:08 AM

ANSWER CHOICES

Q5 Finally, please indicate the area where you live

Answered: 465 Skipped: 7

RESPONSES

ANSWE	ER CHOICES	RESPONSES	
Name		0.00%	0
Company		0.00%	0
Address		0.00%	0
Address 2		0.00%	0
City/Town		0.00%	0
		0.00%	0
State/Province		100.00%	465
Post Code		0.00%	0
Country			
Email A	ddress	0.00%	0
Phone N	Number	0.00%	0
#	NAME	DATE	
	There are no responses.		
#	COMPANY	DATE	
	There are no responses.		
#	ADDRESS	DATE	
	There are no responses.		
#	ADDRESS 2	DATE	
	There are no responses.		
#	CITY/TOWN	DATE	
	There are no responses.		
#	STATE/PROVINCE	DATE	
	There are no responses.		
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3	OX25 2SB	3/29/2019 9:31 A	
4	OX27 8TH	3/27/2019 10:54	
5	Ox26 3ef	3/27/2019 8:07 A	М
6	ox262ee	3/26/2019 4:28 P	М
7	OX26 6YR	3/26/2019 4:22 P	М
8	OX26 3DY	3/26/2019 3:05 P	М
9	OX26 6XS	3/26/2019 12:27	PM
10	OX26 6QJ	3/26/2019 12:25	PM
11	OX27 0BT	3/25/2019 9:44 P	M

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20	Ox252la	3/24/2019 10:11 PM
21	Ox26 3ed	3/24/2019 9:50 PM
22	OX26 6DG	3/24/2019 9:43 PM
23	Ox27 8ty	3/24/2019 9:41 PM
24	MK182FW	3/24/2019 9:39 PM
25	OX26 2FP	3/24/2019 8:09 PM
26	OX26 2df	3/24/2019 8:03 PM
27	Ox25 2pn	3/24/2019 5:37 PM
28	Ox266ya	3/24/2019 4:48 PM
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1	Ox263wu	3/24/2019 3:17 PM
2	Ox26 6ue	3/24/2019 12:35 PM
3	Ox264uf	3/24/2019 9:36 AM
34	Ox26 5dz	3/24/2019 9:35 AM
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86	OX26	3/24/2019 3:33 AM
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-2	Ox26 5ae	3/22/2019 9:21 PM
3	OX25 2RR	3/22/2019 6:10 PM
4	OX26 6XZ	3/22/2019 5:43 PM
5	OX25 2HS	3/22/2019 3:21 PM
-6	OX26 6YZ	3/22/2019 3:18 PM
7	OX25 2LZ	3/22/2019 2:59 PM
-8	ox26 5dg	3/22/2019 1:28 PM
.9	OX251PJ	3/22/2019 12:25 PM
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51	Ox26 3aa	3/22/2019 12:48 AM
52	Ox26 6yg	3/21/2019 11:04 PM

53	Ox26 3hn	3/21/2019 10:27 PM
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55	Ox265da	3/21/2019 10:02 PM
56	OX26 4FD	3/21/2019 8:58 PM
57	OX26 3WB	3/21/2019 8:46 PM
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93	OX26 6YF	3/21/2019 8:58 AM

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132	Ox252ah	3/20/2019 9:50 PM
132 133	Ox252ah Ox26	3/20/2019 9:50 PM 3/20/2019 9:46 PM

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175	OX26 6YF	3/20/2019 7:46 PM

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178	OX27 8UW	3/20/2019 7:29 PM	
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193	Ox266yw	3/20/2019 6:31 PM	
194	OX26 3fs	3/20/2019 6:30 PM	
195	OX26	3/20/2019 6:28 PM	
196	OX252RX	3/20/2019 6:23 PM	
197	Ox265dq	3/20/2019 6:20 PM	
198	OX26 5DR	3/20/2019 6:18 PM	
199	OX26 4YN	3/20/2019 6:08 PM	
200	OX26 2LL	3/20/2019 6:05 PM	
201	Ox26 4yz	3/20/2019 5:57 PM	
202	Ox264yz	3/20/2019 5:48 PM	
203	OX26 6YS	3/20/2019 5:47 PM	
204	Ox25 1pq	3/20/2019 5:46 PM	
205	Ox26 6ep	3/20/2019 5:45 PM	
206	OX26 6FY	3/20/2019 5:42 PM	
207	OX26 4TQ	3/20/2019 5:37 PM	
208	OX266EL	3/20/2019 5:37 PM	
209	OX26 2HT	3/20/2019 5:36 PM	
210	Ox26 6fz	3/20/2019 5:35 PM	
211	OX26 6XW	3/20/2019 5:28 PM	
212	OX26 6YB	3/20/2019 5:28 PM	
213	Ox26	3/20/2019 5:26 PM	
214	OX26 6WG	3/20/2019 5:25 PM	
215	OX26 6WG	3/20/2019 5:24 PM	
216	OX26 6XR	3/20/2019 5:13 PM	

217OX26 6YQ3/20/2019 5:11 PM218Ox26 1dr3/20/2019 5:09 PM219OX27 7PW3/20/2019 5:06 PM220Ox278fa3/20/2019 5:01 PM221Ox26 1bs3/20/2019 4:55 PM222OX266YQ3/20/2019 4:53 PM223Ox252sl3/20/2019 4:48 PM224Ox266xj3/20/2019 4:37 PM
219 OX27 7PW 3/20/2019 5:06 PM 220 Ox278fa 3/20/2019 5:01 PM 221 OX26 1bs 3/20/2019 4:55 PM 222 OX266YQ 3/20/2019 4:53 PM 223 Ox252sl 3/20/2019 4:48 PM
220 Ox278fa 3/20/2019 5:01 PM 221 Ox26 1bs 3/20/2019 4:55 PM 222 OX266YQ 3/20/2019 4:53 PM 223 Ox252sl 3/20/2019 4:48 PM
221 Ox26 1bs 3/20/2019 4:55 PM 222 OX266YQ 3/20/2019 4:53 PM 223 Ox252sl 3/20/2019 4:48 PM
222 OX266YQ 3/20/2019 4:53 PM 223 Ox252sl 3/20/2019 4:48 PM
223 Ox252sl 3/20/2019 4:48 PM
224 Ox266xj 3/20/2019 4:37 PM
225 OX26 1UN 3/20/2019 4:33 PM
226 Ox26 5dz 3/20/2019 4:31 PM
227 Ox26 4tg 3/20/2019 4:26 PM
228 Ox26 6yd 3/20/2019 4:25 PM
229 OX27 8DD 3/20/2019 4:23 PM
230 OX27 8UR 3/20/2019 4:14 PM
231 OX25 1TE 3/20/2019 4:13 PM
232 OX26 6XJ 3/20/2019 4:09 PM
233 Ox266ug 3/20/2019 4:06 PM
234 Ox26 2xw 3/20/2019 3:54 PM
235 Ox25 2bf 3/20/2019 3:54 PM
236 OX26 3ZW 3/20/2019 3:54 PM
237 Ox266yx 3/20/2019 3:47 PM
238 Ox26 4fq 3/20/2019 3:46 PM
239 OX26 3TJ 3/20/2019 3:46 PM
240 Ox26 6wx 3/20/2019 3:43 PM
241 OX26 4ue 3/20/2019 3:35 PM
242 ox26 3eg 3/20/2019 3:35 PM
243 OX26 6XZ 3/20/2019 3:31 PM
244 Ox27 8ua 3/20/2019 3:29 PM
245 Ox266yg 3/20/2019 3:29 PM
246 OX26 6YF 3/20/2019 3:25 PM
247 OX26 3/20/2019 3:25 PM
248 OX26 4YR 3/20/2019 3:16 PM
249 Ox27 8 th 3/20/2019 3:09 PM
250 ox26 3/20/2019 3:07 PM
251 OX26 2DJ 3/20/2019 3:06 PM
252 Ox26 3yj 3/20/2019 3:05 PM
253 OX26 5DD 3/20/2019 3:04 PM
254 Ox261us 3/20/2019 2:58 PM
255 Ox266yf 3/20/2019 2:57 PM
256 ox26 6ue 3/20/2019 2:56 PM
257 Ox26 6YS 3/20/2019 2:53 PM

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OX26 6XA

Ox26 2fy

ox263ag

Ox278ue

OX26 3NL

299	Ox26 6yh	3/20/2019 1:32 PM
300	OX26 6YD	3/20/2019 1:25 PM
301	OX26 5dp	3/20/2019 1:25 PM
302	OX26 4EL	3/20/2019 1:19 PM
303	OX26 6ST	3/20/2019 1:18 PM
304	OX26 2TR	3/20/2019 1:13 PM
305	Ox25 2lx	3/20/2019 1:09 PM
306	Ox264yf	3/20/2019 1:06 PM
307	OX26 5DR	3/20/2019 1:02 PM
308	Oc252rt	3/20/2019 1:02 PM
309	OX27 8FA	3/20/2019 1:00 PM
310	OX26 4FQ	3/20/2019 12:59 PM
311	Ox26 5dd	3/20/2019 12:58 PM
312	OX26 2JB	3/20/2019 12:56 PM
313	Ox261bp	3/20/2019 12:45 PM
314	OX26 5DF	3/20/2019 12:44 PM
315	ox26 3hh	3/20/2019 12:38 PM
316	Ox264xh	3/20/2019 12:38 PM
317	Ox278uw	3/20/2019 12:37 PM
318	Ox26 3ej	3/20/2019 12:33 PM
319	ox266dy	3/20/2019 12:32 PM
320	ox27 8tu	3/20/2019 12:29 PM
321	Ox278ub	3/20/2019 12:22 PM
322	Ox278tt	3/20/2019 12:22 PM
323	OX265EF	3/20/2019 12:22 PM
324	OX26 6XN	3/20/2019 12:13 PM
325	OX26 6YG	3/20/2019 12:12 PM
326	ox26 5dz	3/20/2019 12:10 PM
327	Ox27 8fg	3/20/2019 12:08 PM
328	Ox25 1pj	3/20/2019 12:03 PM
329	Ox266wf	3/20/2019 12:03 PM
330	ox262dl	3/20/2019 12:01 PM
331	ox262dl	3/20/2019 12:00 PM
332	OX26 6DT	3/20/2019 11:59 AM
333	Ox26 6yu	3/20/2019 11:59 AM
334	Ox263yf	3/20/2019 11:56 AM
335	Ox26 2fs	3/20/2019 11:53 AM
336	Ox27 8tt	3/20/2019 11:53 AM
337	Ox26	3/20/2019 11:51 AM
338	OX27	3/20/2019 11:44 AM
339	Ox264tl	3/20/2019 11:41 AM

340	Ox26 6sr	3/20/2019 11:40 AM
341	OX26, 6YR	3/20/2019 11:36 AM
342	Ox266ya	3/20/2019 11:36 AM
343	Ox26 6xw	3/20/2019 11:32 AM
344	Ox25 2rf	3/20/2019 11:30 AM
345	Ox26 6qx	3/20/2019 11:29 AM
346	OX26 6rt	3/20/2019 11:27 AM
347	OX26 2dl	3/20/2019 11:27 AM
348	OX26 6YQ	3/20/2019 11:27 AM
349	Ox252ry	3/20/2019 11:22 AM
350	Ox26 3XF	3/20/2019 11:22 AM
351	ox263el	3/20/2019 11:21 AM
352	ox26 4tt	3/20/2019 11:19 AM
353	OX26 6XZ	3/20/2019 11:19 AM
354	Ox25 2rh	3/20/2019 11:17 AM
355	OX263WG	3/20/2019 11:10 AM
356	Ox26 3xt	3/20/2019 11:06 AM
357	OX25 1TG	3/20/2019 11:05 AM
358	Ox262ez	3/20/2019 10:54 AM
359	Ox26 6yg	3/20/2019 10:50 AM
360	Ox26 6yg	3/20/2019 10:49 AM
361	OX26 3HS	3/20/2019 10:49 AM
362	ox26 6xf	3/20/2019 10:46 AM
363	OX27 9AR	3/20/2019 10:45 AM
364	Ox266ya	3/20/2019 10:40 AM
365	OX25 2RZ	3/20/2019 10:37 AM
366	OX26 4YN	3/20/2019 10:37 AM
367	Ox26 4tq	3/20/2019 10:33 AM
368	OX26 2SH	3/20/2019 10:32 AM
369	Ox26 6xj	3/20/2019 10:32 AM
370	Ox26 3WJ	3/20/2019 10:22 AM
371	OX26 4TT	3/20/2019 10:20 AM
372	OX25 2rx	3/20/2019 10:19 AM
373	Ox25 2ry	3/20/2019 10:18 AM
374	Ox27 8tu	3/20/2019 10:18 AM
375	Ox252pn	3/20/2019 10:16 AM
376	OX266YS	3/20/2019 10:13 AM
377	OX264FS	3/20/2019 10:13 AM
378	OX26 6XW	3/20/2019 10:13 AM
379	Ox266gb	3/20/2019 10:12 AM
380	Ox264yq	3/20/2019 10:11 AM

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Ox26 3fz

OX266YQ

OX27 8RG

OX26 6XW

Ox25 2bq

OX26 6YD

Ox26 2lz

•		•	,
422	Ox266XJ	3/20/2019 9:22 AM	
423	Ox264fb	3/20/2019 9:17 AM	
424	OX 263US	3/20/2019 9:14 AM	
425	OX25 2RY	3/20/2019 9:13 AM	
426	Ox266st	3/20/2019 9:12 AM	
427	OX26 4YN	3/20/2019 9:11 AM	
428	Ox27	3/20/2019 9:10 AM	
429	OX27 0ER	3/20/2019 9:07 AM	
430	Ox26 6yb	3/20/2019 9:07 AM	
431	OX266QX	3/20/2019 9:06 AM	
432	Ox261bs	3/20/2019 9:04 AM	
433	OX26 6YJ	3/20/2019 9:03 AM	
434	OX26 4TP	3/20/2019 9:03 AM	
435	OX26 3FD	3/20/2019 9:02 AM	
436	OX26 2ED	3/20/2019 9:02 AM	
437	Ox264YZ	3/20/2019 9:01 AM	
438	Ox262dl	3/20/2019 9:00 AM	
439	Ox26 6xj	3/20/2019 8:59 AM	
440	OX25 2LX	3/20/2019 8:58 AM	
441	OX26 6YR	3/20/2019 8:58 AM	
442	Ox26 1AL	3/20/2019 8:56 AM	
443	Ox36 1dp	3/20/2019 8:56 AM	
444	OX26 6YL	3/20/2019 8:55 AM	
445	Ox26 3el	3/20/2019 8:54 AM	
446	Ox264tu	3/20/2019 8:53 AM	
447	Ox26 3yw	3/20/2019 8:52 AM	
448	Ox26 2yp	3/20/2019 8:52 AM	
449	Ox26 3fs	3/20/2019 8:51 AM	
450	Ox25 2rp	3/20/2019 8:50 AM	
451	Ox25 2rh	3/20/2019 8:46 AM	
452	OX25 2RS	3/20/2019 8:45 AM	
453	OX25 2LY	3/20/2019 8:45 AM	
454	Ox25 2af	3/20/2019 8:34 AM	
455	Ox25	3/20/2019 8:26 AM	
456	OX25 1NY	3/20/2019 8:24 AM	
457	OX25 2LR	3/20/2019 8:21 AM	
458	Ox252rx	3/20/2019 8:04 AM	
459	ox252rs	3/20/2019 7:58 AM	
460	ox252lx	3/20/2019 7:55 AM	
461	OX26 2LR	3/20/2019 7:43 AM	
462	Ox25 2sd	3/20/2019 7:42 AM	

Future primary care provision for Bicester

SurveyMonkey

OX25 2LZ	3/20/2019 7:40 AM
OX25 2AH	3/20/2019 7:39 AM
OX26 6YR	3/20/2019 12:08 AM
COUNTRY	DATE
There are no responses.	
EMAIL ADDRESS	DATE
There are no responses.	
PHONE NUMBER	DATE
	OX25 2AH OX26 6YR COUNTRY There are no responses. EMAIL ADDRESS There are no responses.