

Alchester Medical Group PPG will

Contribute to the continuous improvement of services.

Foster and improve communication between the practice and its patients.

Help patients to take more responsibility for their health.

Provide practical support and help to implement change.

Attending – Dr Toby Lo, Laura Cooper, Chris A’Court, Rowena Dossett, Norman Ruby, Alison Waters

Apologies – Sue Wilde

1. Review of previous actions

- Lots of changes to PPG and Practice so no review of previous actions this time.

2. Update on PPG and Practice changes

Sue Wilde has stepped down as PPG chair, will still attend PPG meetings as a member.

Dr Lo is now the PPG lead contact for the PPG and the GP Partners and the Practice. He will attend the PPG meetings going forward.

Ian has now left the Practice. George has stepped back into the Practice Manager roll until his retirement. The Practice is actively recruiting a new PM.

GPs update: new GPs started in the last year (Dr Tough, Dr Yatham, Dr Selvadurai); GPs returning to us from maternity leave (Dr Collinson) and will be returning soon (Dr Bate in August). Dr Hill unlikely to return to Practice until next year due to her treatment. Currently trying to recruit new GPs in the next coming months.

Staff roles: new Patient Coordinator manager Kim (has been promoted) and Leigh’s role has changed to a more overarching role (was previously the PC manager).

Building refurb status: Bid put in to refurbish our Langford building, that has been accepted. Not absolutely guaranteed that we will get funding but we hope it will. The building will be unavailable for some time while being refurbished, we are planning how we are going to work that.

Magna, private practice, closing in early June.

Anima is no longer in use, and we have changed back to the eConsult system.

Spring COVID vaccination programme is underway. The Practice is still working with volunteers to help run our vaccination days – meet and greeter and coders.

PPG promotion – the Practice is still trying to recruit more members, posters and social media posts. Not a big take up (1 person so far). Ideally more diverse members (younger, etc).

PPG –with no Chairperson now, generally the overall feeling is to run without a Chair. However it may be useful to have a point person to go to general outside meetings (Healthwatch, etc).

Future ideas for the PPG to engage the local community (from the GPs):

- Holding community events for local residents – health promotions (which if they are attending the event, we could perhaps offer the opportunity to join the PPG)
- Invite the local school children to do paintings and hang them on the wall (especially at Langford with our potential refurb, and the local primary school near by)
- Health events such a blood pressure checks – be health ambassadors (greeters show that there are BP machines in the waiting rooms) – recruit volunteers?
- Contact other PPG groups not just in Bicester and share experiences and resources

Healthwatch has published a film which follows four PPGs across Oxfordshire. You can view it here: https://youtu.be/OWyt_R7mNlo

Potentially might be worth investigating joining up more with the other PPGs in Bicester.

- Think about having some sort of digital forum to have some discussions in between meetings?
 - o LC has had a think and a closed Facebook group for PPG members may work for this?

CAC happy for PPG members to contact him if any ideas / questions / etc for him to relay onto the Partners.

3. AOB

None.

Next meeting: September, date to be confirmed.